




# SUSTAINABILITY REPORT 2023

 WALKING TOGETHER  
TOWARDS A SUSTAINABLE  
FUTURE





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## HOW TO READ THIS REPORT

We present **Calidra's Annual Sustainability Report**, for the year 2023. The content of this report shows the results of the Company's Environmental, Social and Governance (ESG) impact management, in addition to the relevant operational and sustainability results.

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## SCOPE

Welcome to our  
**Sustainability Report 2023!**

As every year, we present our **environmental, social and economic** performance and commitments in the six countries where Grupo Calidra operates.

The content of our report is based on our sustainability model, which was developed from a materiality study of our value chain.

The 5 axes of the Sustainability Model and the chapters of this report are:

1. Integrity in the business.
2. Employee growth.
3. Community relations.
4. Operational efficiency.
5. Sustainable products and models.

As a responsible company, we are proud that this exercise helps us to identify and address our opportunities, as well as the strengths that make us a globally competitive and sustainable company today.



### **Did you know?**

The content of this report is based on the GRI standards.

# MESSAGE FROM THE CEO

We stand by our commitment to the Sustainability principles, supported by our Sustainability Committee which reports to Grupo Calidra's Board of Directors: presenting our results, actions, and plans to achieve the objectives and established goals.

Last year, some of our achievements were:

- › We planted 54,295 trees as part of our reforestation initiative which is promoted in all our operative facilities with the installation and preservation of our tree nurseries.
- › We calculated our carbon footprint and verified our GHG inventories in Mexico with the collaboration of specialized units.
- › Aware of our relationship, interaction, and transparency with the communities, we acquired 3 additional continuous environmental monitoring stations, adding 5 stations in operation.
- › We held the third edition of the "Safety Challenge," testing our collaborators' knowledge and abilities in safety with the concept of "learning-by-doing".
- › We continued to promote the Special Tools Design Group with the purpose that the maintenance tools designed facilitate the maintenance and cleaning work and keep our operations teams safe. Pendulum change and kiln cleaning were the focus in 2023.
- › In order to reduce incidents, we provided training and certifications to our forklift drivers.
- › We worked on the implementation of our Social Plan, highlighting courses and workshops, volunteer work, reforestation campaigns, and the inauguration of two educational classrooms where we provide free education in a community of San Luis Potosí.
- › We supported the victims of Hurricane Otis in Acapulco, Guerrero with the donation of more than 300 tons of lime to control and neutralize residues.



Based on our principle "We want you to go back home as well as when you got to our facilities today," we had a challenging year, we increased our LTI (Lost time incidents) from 24 to 27. Our efforts have not been enough; therefore, in 2024 we are working on strengthening our Security model, focusing on three pillars: Security in the process (ASP), Security in the activities, with ISO 45001 and PASST model in Mexico, and Security in people with the Security leadership workshop and the "Safety Challenge" event and other security campaigns whose objective is to create awareness in every collaborator. We have the "Zero incidents" goal, and we believe that it real and feasible and we continue to work towards this goal.

We reaffirm our goal of achieving carbon neutrality by 2050. We are aware of climate change effects; for that reason, we are committed to reducing our carbon footprint and we are searching for cleaner fuels for our calcination process, the main process of our operations. Our reforestation campaigns are an important contribution to this objective as other projects whose goal is to decrease and compensate emissions. We are also participating in the test-phase of the Mexican emission trade system, in collaboration with the Environmental and Natural Resources Ministry. We understand the importance of the rational use of water; therefore, we installed our steam recovery system in the hydration process in our facility in Progreso, Hidalgo.

The training of all of our collaborators is a priority. We achieved this through programs designed based on the collaborators' and the company's needs. We also have a successful partnership with universities, and we recruit young professionals that motivate us to learn from them and renew our brand. To Grupo Calidra, people are the most important element; as a result, we created the "Cuida-Program" and "Become the best version of yourself" in order to promote a healthier life.

Grateful to our shareholders and partners, Grupo Calidra's Board of Directors and to the Sustainability Committee that reviews and supports our projects and initiatives, aware that everyone's commitment is key to reach our goals and objectives for a sustainable future, receive this greeting and my commitment to continue working and pushing for Grupo Calidra's environmental responsibility.

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**Jorge Bautista Pérez Salazar**  
CEO Grupo Calidra



CHAPTER 01

# INTEGRITY IN THE BUSINESS

- 1.1 ABOUT US
- 1.2 CORPORATE GOVERNANCE
- 1.3 ETHICS AND COMPLIANCE
- 1.4 RESPONSIBLE SUPPLY CHAIN



CHAPTER 01

# INTEGRITY IN THE BUSINESS

1.1

## About Us

### VALUES AND PRINCIPLES

For more than a century of existence, **Grupo Calidra** has consolidated its position as a leader in the lime industry. We have grown through the staff and guided by our commitment to provide excellent quality products to all of our customers across industries and geographies.

Calidra is focused on the training of professionals and the development of their skills, as well as their abilities, such as the performance of their functions and continuous job training. Every employee knows that a service attitude is essential to meeting the expectations of the company and its customers.

### PHILOSOPHY

We are guided by integrity, ethics and honesty in every aspect of our business. We also believe in constant renewal, discipline and responsibility in the face of our commitments and accountability for our commitments; qualities that are present in all of our employees.

### MISSION

To be a globally competitive and sustainable company that meets the needs and reasonable expectations of our customers, employees, shareholders and society in an exemplary manner.

### VISION

To be the most competitive producer of lime, ready-mixes and carbonates in the world and the largest in the Americas.

### VALUES



Integrity and Honesty



Responsibility



Discipline



Respect



Austerity, simplicity and moderation





COVER

27 CALIDRA PLANTS

27 CEDIS CALIDRA

9 OFFICES



Mexico

	NORTH	PACIFIC	CENTER	SOUTHEAST
<b>14</b> PLANTS	Monterrey Torreón Cantera, SLP Pozos, SLP Aguascalientes	Sonora Santa Cruz Tecolotlán Zapotitlán	Apaxco Progreso de Obregón Bernal Vizarrón	Acajete
<b>22</b> CEDIS	Chihuahua San Luis Potosí Zacatecas	Mexicali Obregon Culiacán Tepic Tepatitlán El Salto Morelia Zamora	Irapuato San Luis de la Paz Michuca Toluca Texcoco Tepozotlán	Puebla Veracruz Xalapa Villahermosa Morelos Tepoztlán Tuxtla Oaxaca
<b>3</b> OFFICES	Torre Malva Corporate Office		Orvit Regional Office	Sonata Regional Office

ACC Region

**4**  
PLANTS  
Potrerillos  
Arequipa  
Tarma  
Antioquia  
**Honduras**  
**Peru**  
**Peru**  
**Colombia**

**3**  
CEDIS  
San Pedro Sula  
Lima  
Medellín  
**Honduras**  
**Perú**  
**Colombia**

**2**  
OFFICES  
Santo Domingo (Regional Office)  
**Dominican Republic**  
Next Regional Office  
**Ecuador**



Southern Cone

	ARGENTINA	CHILE
<b>5</b> PLANTS	Padre Buena Los Berros La Laja Zapala	Noviciado
<b>3</b> OFFICES	Puerto Madero Corporate San Juan Regional Office	Santiago Regional Office





1.2

## Corporate Governance

Calidra has 7 country board of directors, 1 in each country and one Group Board, which allows feedback and direction for each region in which we operate.

The Boards are composed of shareholders and independent directors who contribute their experience and knowledge to the proper management of the Company.

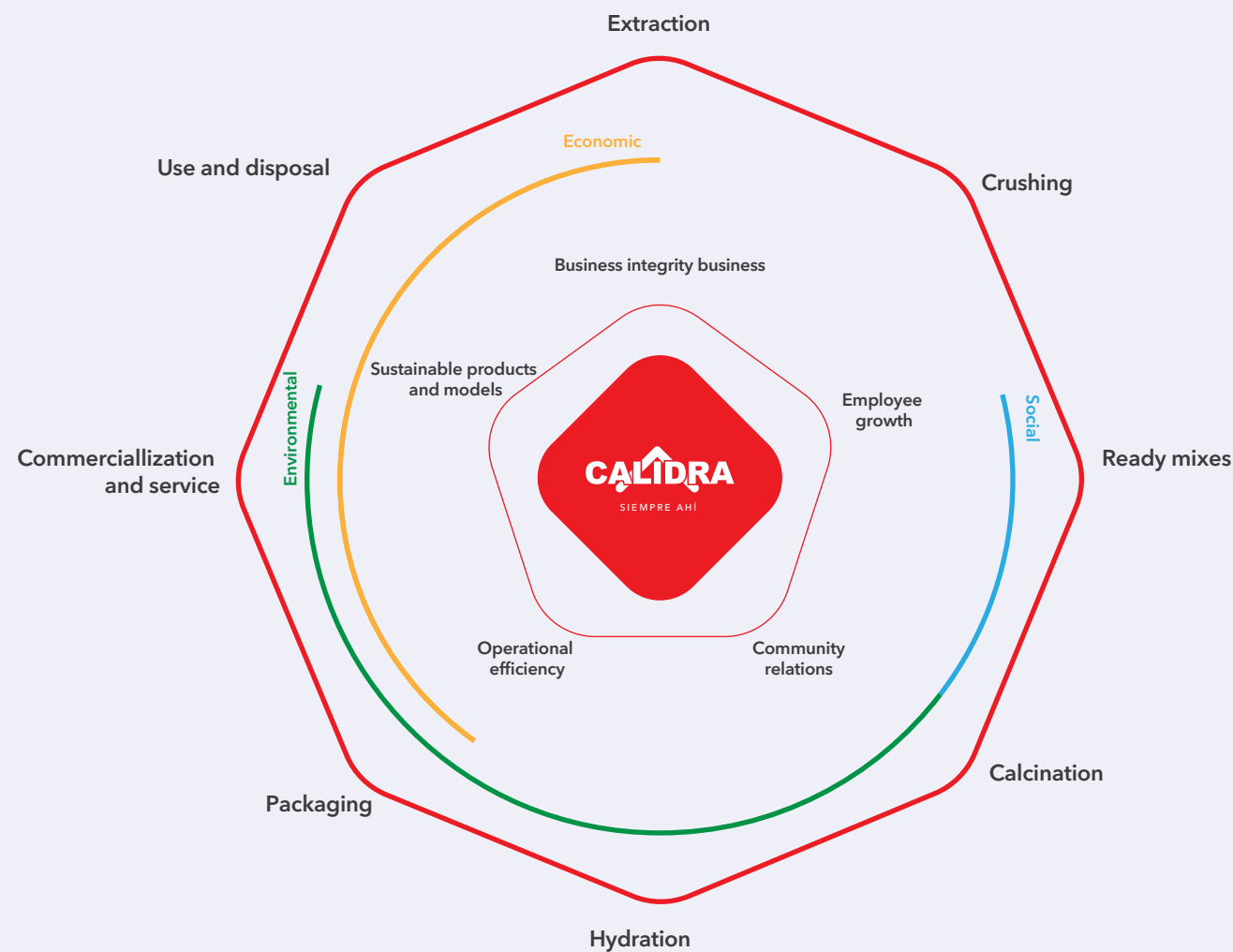
In addition, the Group has 4 committees at the Group level:

- ▶ **Audit Committee:** Companies that monitor the correct implementation of accounting standards and the laws and regulations of each country.
- ▶ **Talent, Recruitment and Selection Committee:** Promotes gender diversity and monitors performance in areas such as personal commitment, safety, compensation, equal pay and training programs.
- ▶ **Project Committee:** Promotes project profitability and ensures that projects meet the environmental and safety standards necessary to operate within the law.
- ▶ **Sustainability Committee:** It is committed to social responsibility and environmental stewardship.

In 2023, the **Sustainable Development Direction** reported to the Sustainability Committee on a semi-annual basis, reviewing issues related to sustainability, following the **ESG policies**.

At Calidra, we want to make sustainability transversal, which is why we use the following model, developed from a materiality study.

Calidra Sustainability Model



Color guide:

— Social	<b>1</b> —	<b>2</b> —	<b>3</b> =	<b>4</b> =	<b>5</b> =
— Economic	12, 16	3, 4, 8	3, 10	7, 9, 12, 13	9, 12
— Environmental					

Lines of Action by Focus and their Relation to the Sustainable Development Goals (SDGs)

The Sustainability Model contributes to the following SDGs through various initiatives.

FOCUS

COURSE OF ACTION

**1 Business Integrity:** Promote ethical practices and a culture of compliance to safeguard the company's assets and ensure the trust of our stakeholders.

Strengthen internal decision-making and integration of ESG criteria.

- 1.1 Corporate governance
- 1.2 Ethical culture and compliance
- 1.3 Supply chain management
- 1.4 Risk management



**2 Employee development:** Support the talent of our employees through training and career development opportunities. Provide safe workplaces and conditions and promote respect and diversity in teams.

- 2.1 Safeguarding health and safety
- 2.2 Career opportunities
- 2.3 Diversity



**3 Community relations:** Ensure the health and safety of the surrounding communities that may be affected by the company's activities. Participate as a good neighbor in addressing needs through collaboration, social cooperation and social investment.

- 3.1 Social investment and development
- 3.2 Prevent and mitigate environmental impacts



**4 Operational efficiency:** Organize processes and incorporate technologies that enable more efficient use of energy, reduce emissions, and manage other environmental aspects. Strive to maximize the use of resources.

- 4.1 Integration of environmental management
- 4.2 Energy management
- 4.3 Circularity in the operation



**5 Sustainable products:** Facilitate access to environmentally responsible solutions that help customers reduce their environmental footprint through the use of lime and lime derivatives, ensuring an optimal purchasing and service experience for our users.

- 5.1 Sustainable use of lime
- 5.2 Development of product lines
- 5.3 Quality





1.3

## Ethics and Compliance

All activities are governed by our **Code of Business Conduct and Ethics** and by **internal policies established by management**. These tools are a valuable guide to avoiding conflicts of interest and corruption.

In addition, it establishes policies for the timely handling of complaints received regarding unlawful or unethical conduct that may affect the Company and its employees.



## Complaint process

- ▶ Our platform is managed by a third party.
- ▶ Employees make a report (anonymously or not) to the Honesty Line at any time.
- ▶ The complaint will be immediately reviewed by the Ethics Committee.
- ▶ Depending on the nature of the complaint, it is investigated by the Human Resources Department or Internal Audit.

Like every year, in 2023 all our employees in Mexico, Central America and South America took the "Code of Ethics" course, where they reaffirmed their commitment to the Code of Ethics.

TOTAL CONFIRMED CASES OF CORRUPTION	2022	2023
Total number of confirmed cases in which an employee was terminated or disciplined	0	0
Total number of confirmed cases where contracts with business partners were not renewed due to corruption-related violations.	0	0
Total number of legal actions pending or completed during the reporting period with respect to unfair competition and infringements applicable to monopolistic and anti-competitive practices	0	0



To learn more about our **Calidra Honesty Line**, scan our QR code or visit the following page:

<https://lineadehonestidadcalidra.ethicsglobal.com/>

1.4

## Responsible Supply Chain

**In order to achieve sustainability in a responsible manner through purchasing** Grupo Calidra Mexico ensures that its suppliers work adequately in their development in **ESG**, Environmental, Social and Governance aspects.

With this purpose, we worked with our key suppliers independently to understand how they can strengthen their commitment to sustainability in order to strengthen collaboration and business relationships.



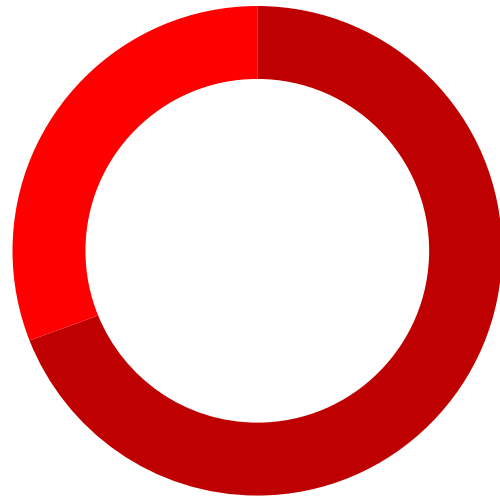


### EVALUATION

The "ESG Accountability Questionnaire" was sent to our top suppliers.

#### ARE YOU A SIGNATOR OF THE GLOBAL PACT?

- Yes 9
- No 4



#### DOES IT COMPLY WITH NATIONAL ENVIRONMENTAL LAWS?

- Yes 13
- No 0



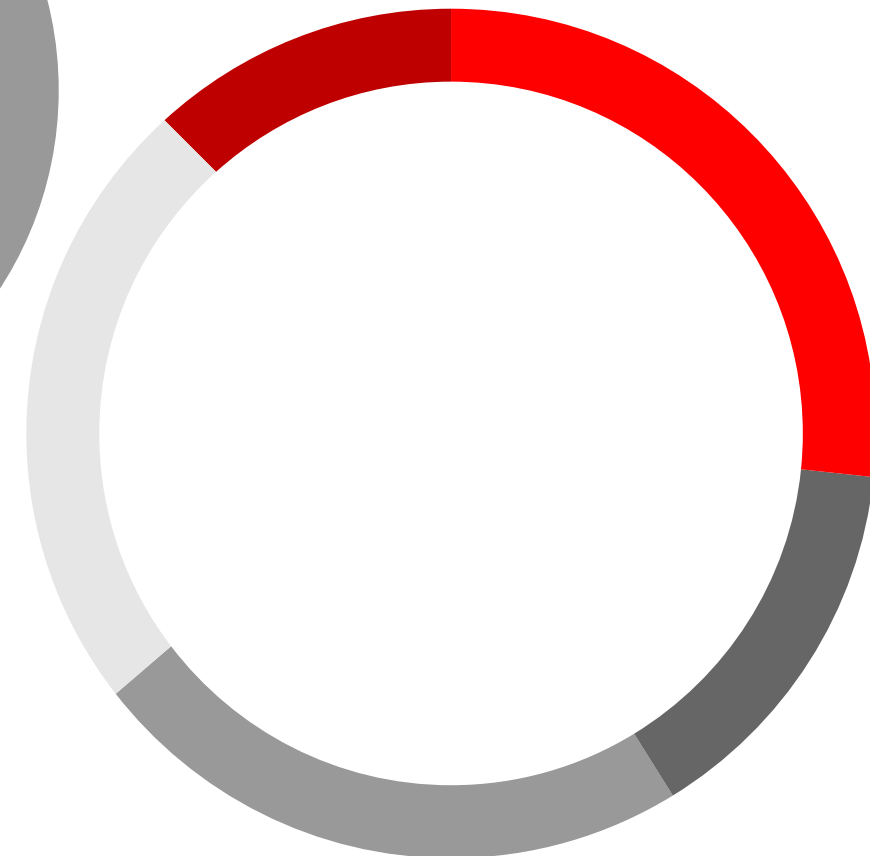
#### DOES IT COMPLY WITH NATIONAL OCCUPATIONAL HEALTH AND SAFETY STANDARDS?

- Yes 13
- No 0



#### REVIEW THE ITEMS COVERED BY YOUR CODE OF ETHICS

- Anti-Corruption and Bribery 9
- Money Laundering 5
- Anticompetitive Practices 8
- Privacy of information 8
- Other 4



## Local hiring and community support activities by our suppliers

As part of Grupo Calidra's commitment to the community, we have suppliers that offer employment to personnel who are part of the communities where the Group's operating units are located. An example of this is the cleaning services at the Cantera Plant in San Luis Potosí, where, through a flyer campaign, suppliers recruit people from the area in order to offer job opportunities, as in the case of the Oriente Plant in Acajete, Puebla, for its canteen service; Likewise, in the corporate located in Nuevo León, Torre Malva, the canteen service is offered by a company that provides employment to single mothers.

For the specific cases of plants located in protected areas, social responsibility clauses are being integrated into the service contracts to formalise the joint commitment of the supplier-Calidra with the community.

### GABED Canteen Service

Hires staff from the community, the current staff consists of the following elements:

- ▶ 1 person from San Agustín Tlaxco
- ▶ 1 person from La Venta
- ▶ 3 people from Tepetzala



GABED Canteen Service, Acajete, Puebla  
Calidra de Oriente.

## Autonomous initiatives Grupo Calidra suppliers.

In addition to the actions required by the Grupo Calidra, suppliers carry out activities on their own behalf to benefit the community and the environment, and to promote culture and improve the quality of life.

Among the renowned suppliers with whom the Calidra has a commercial relationship, we can mention: **RHI Magnesita, Comisión Federal de Electricidad, PEMEX, Ecogas México, Naturgy.** They have shared with us evidence of their work.

### ▶ Federal Electricity Commission

They are a responsible company working on the 4 pillars of: Care for the Environment, Quality of Life, Link with the community and Cultural Dissemination.

### ▶ RHI Magnesita

RHI Magnesita is committed to achieving six sustainability targets by 2025: CO2 reduction of 15% per tonne, energy reduction of 5% per tonne, 10% increase in the use of recycled raw materials, minimum 33% women on the management team and board, zero incident safety culture, 30% reduction in SOx and NOx emissions.

### ▶ PEMEX

Pemex works to contribute to the 17 UN Sustainable Development Goals (SDGs). Some of the actions they carry out are: through social investment, community support mechanisms with productive projects, health centres, mobile medical units, investment in school infrastructure, sports fields, road paving, vehicle bridges, domes, multi-purpose rooms, pavements and pavements, water donations to hospitals and communities.

### ▶ Naturgy.

Naturgy voluntarily assumes the commitment to be a key player in the energy transition towards a circular and decarbonised economy model, in line with the objectives of the Paris Agreement. Therefore, the company is committed to becoming carbon neutral by 2050.



CHAPTER 02

# EMPLOYEE GROWTH AND WELFARE

- 2.1 CALIDRA TALENT
- 2.2 DEVELOPMENT AND TRAINING
- 2.3 THE ROAD TO ZERO INCIDENTS
- 2.4 SAFETY INDICATORS
- 2.5 QUALITY OF LIFE AND WELFARE
- 2.6 EMOTIONAL WELFARE



CHAPTER 02

# EMPLOYEE GROWTH AND WELFARE

2.1

## Calidra Talent

Calidra is focused on the training of professionals and the development of their skills, as well as the performance of their functions and continuous professional training. As a result, each of our employees understands that a service attitude is essential to meeting the expectations of both the company and our customers.

## Diversity, Equity and Inclusion AT CALIDRA , INCLUSION IS ALWAYS THERE

We have a **Diversity, Equity and Inclusion (DEI)** model that helps us guide strategies, address relevant issues and make decisions that consider the impact on people who have a direct or indirect relationship with Calidra.

The formation of a DEI team contributes to the durability of our culture through adaptation and integration. The culture will endure over time through adaptation and integration in all the places where we are present.

This model is made up of all the dimensions that give it meaning (organizational, external and internal), making it an integral plan.

# WE ARE ALL CALIDRA

## Diversity, Equity and Inclusion

Age, Race, Speech, Nationality, Physical Abilities, Sexual Orientation and Gender

Type of hire, division, expertise, tenure, position and responsibilities

Location, marital status, family status, physical appearance, education, religion, and economic status, Political beliefs

### ORGANIZATIONAL DIMENSION

The work environment in which the person works and with which he/she interacts.

### EXTERNAL DIMENSION

Aspects of life that can be changed through self-determination and lifestyle choices

### INTERNAL DIMENSION

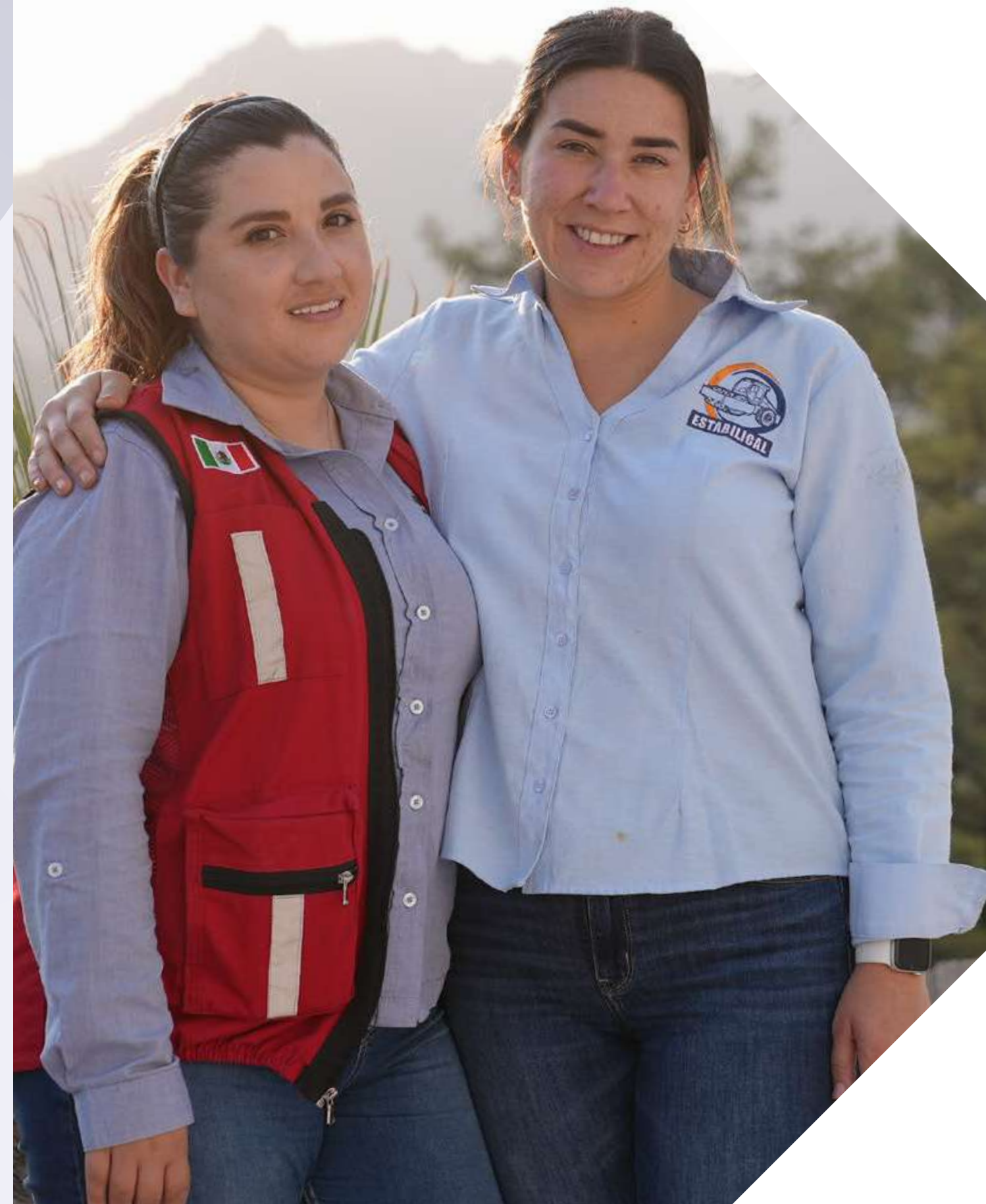
The first thing we perceive about another person and over which we have no control.





## Some of the parameters we measure with DEI are:

- 364 women by the end of 2023, representing 14% of Calidra's workforce.
- 6% Generation Z, 67% Generation Millennials, 19% Generation X and 8% Baby Boomers coexist in Calidra's work areas.
- We have employees of more than 13 different nationalities.
- 25% of the employees have been with the company for 1 year or less, 70% have been with the company for between 2 and 25 years, and 5% have been with the company for more than 25 years.



Below is Calidra's organizational structure, reflecting the total number of employees at different levels within the organization.

This chart provides an overview of the composition of our team, highlighting the diversity of talent and distribution by level.

TEMPLATE	UNDER 30 YEARS		BETWEEN 30 AND 50 YEARS		MORE THAN 50 YEARS		TOTAL	
	M	H	M	H	M	H	M	H
Labor Category								
Executive	-	-	1	7	1	10	2	17
Management	1		11	70	3	22	15	92
Coordination	24	23	56	188	2	27	52	238
Administrative	58	34	95	225	15	34	168	293
Operative	35	387	60	1.012	2	236	97	1.635
<b>TOTAL</b>	118	444	223	1.502	23	329	364	2.275

## In 2023, 496 new employees joined Calidra.

TEMPLATE	UNDER 30 YEARS		BETWEEN 30 AND 50 YEARS		MORE THAN 50 YEARS		TOTAL	
	M	H	M	H	M	H	M	H
Labor Category								
Executive	-	-	-	-	-	-	-	-
Management	-		-	1	-	-	-	1
Coordination	9	5	6	18	-	-	15	23
Administrative	23	19	20	47	-	1	43	67
Operative	23	186	14	119	-	5	37	310
<b>TOTAL</b>	55	210	40	185	-	6	95	401

Nineteen percent of our new hires were women.

The following table presents the turnover within our organization during the 2023 period:

PLANTILLA	UNDER 30 YEARS		BETWEEN 30 AND 50 YEARS		MORE THAN 50 YEARS		TOTAL	
	M	H	M	H	M	H	M	H
Labor Category								
Executive	-	-	-	-	-	2	-	2
Management	-		-	3	-	5	-	8
Coordination	3	5	6	28	1	3	10	36
Administrative	13	16	11	41	3	5	27	62
Operative	13	119	9	116	-	19	22	254
<b>TOTAL</b>	29	140	26	188	4	34	59	362

### In 2023, we highlighted:

Fourteen percent of our total employees are women.

Twenty-seven percent of these women hold coordinating, managerial or executive positions.





2.2

## Development and Training

MAIN TRAINING

### OUR PERSON-CENTERED CULTURE

Under the philosophy of human-centered work, courses, workshops and dissemination of information have been carried out to raise awareness at all levels of the organization of the importance of this issue and its development, so that it is reflected in our daily actions and in our activities inside and outside Calidra.



## ICAMI Consultative Sales

During this year we implemented the **Consultative Sales Program with ICAMI**. The goal of the program was to perfect the skills and techniques of consultative selling in order to create bonds and lasting business relationships.

Agents and sales coordinators participated.

## Customer Focus

We train all the Calidra Service and Customer Care Center personnel to improve our attention to our customers and ensure that they receive the best service.





## School of Plant Managers

On December 13, the first class of the "School of Plant Managers" successfully graduated.

Over the course of 26 months, each member attended a series of meetings where relevant topics were discussed: production processes, environmental issues, community relations, safety, logistics and service, construction sales, industrial sales and ready-mix. We have also developed soft skills that allow our plant managers to develop holistically in all aspects of the business and the plant they manage.

This project was developed in collaboration with one of the most prestigious universities in Mexico, "Universidad Iberoamericana de la Ciudad de Mexico", which validated, reviewed and provided feedback on each of the materials developed internally on our production processes, applications and various topics related to the day-to-day operations of our plants.

In the same way, together with their experts, they developed soft skills topics according to the immediate needs we had to develop, including those that stand out:

- ▶ Communication
- ▶ Emotional intelligence
- ▶ Sensitivity to cultural diversity
- ▶ Troubleshooting

## Trained Employees

	No. of attendees	No. of hours	Hours/participant
LABOR CATEGORY	Amount	Hours	Hours
Executive	6	110	18
Management	112	3,853	34
Coordination	323	11,602	36
Administrative	430	7,951	28
Operative	1,666	32,996	20
<b>TOTAL</b>	<b>2,537</b>	<b>56,512</b>	<b>25</b>



### OTHER TRAININGS

TRAINING	Type	Hours	Participants
Our person-centered culture	Internal	12,865	1,587
Middle Management Program	Internal	3,828	38
Safe forklift operation	External	2,419	192
Pressurized containers	External	726	82
Integrated Systems Lead Auditor	External	666	37
Work at heights and basic industrial safety	External	1,206	183

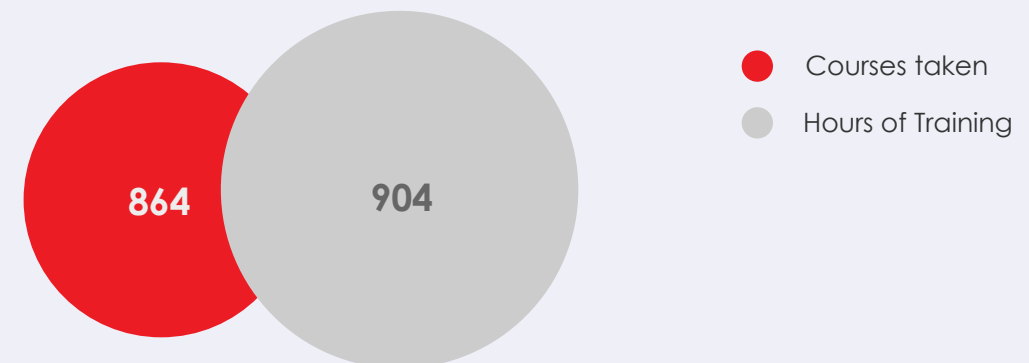
In Calidra we have an internal virtual training platform called 'Univcal' with a catalogue of more than 75 courses developed in the company, focused on three main areas 'Processes, Product Applications, Soft Skills and Regulations' approximately every year between 8 and 12 courses are developed covering strategic needs.

### UNIVCAL VIRTUAL TRAINING RESULTS 2023

	Course to be completed	Hours of Training	Percentage of income
Target established	30,000	55,000	95%
Objective achieved	30,725	56,980	98%

In June 2023, a license was acquired for an external virtual training platform that will assist the organization in training our personnel in certain strategic areas, providing significant progress in 6 months.

### TRAINING RESULTS VIRTUAL UBITS 2023





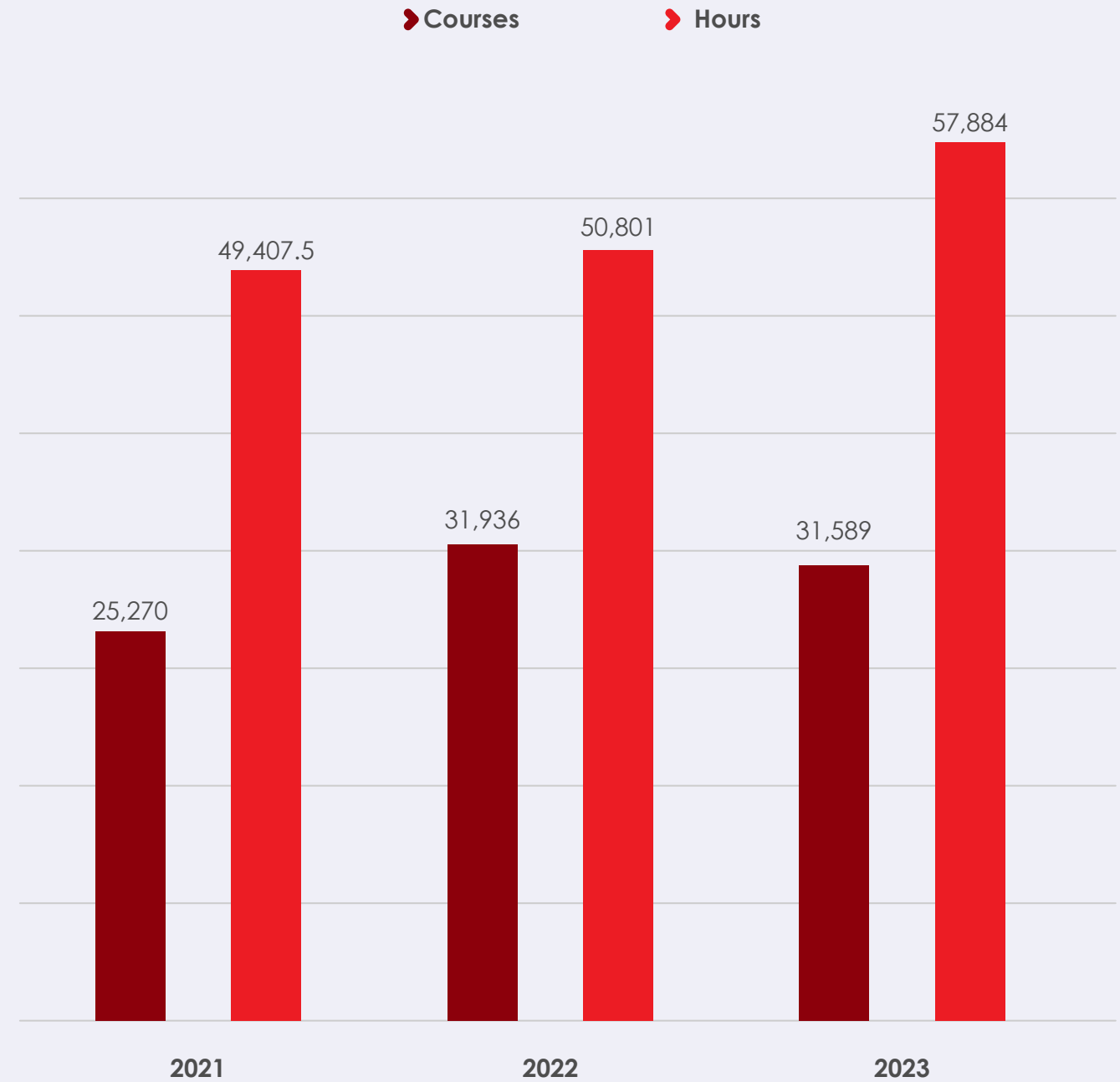
Each year, certain mandatory courses are established for all Calidra staff, with the aim of making those topics of general interest known to all our collaborators, in 2023 there were 4 courses stipulated as mandatory, obtaining the following results.

### SUGGESTED COURSE RESULTS 2023

	Course to be held	No. of Collaborators	Compliance
Target established	10.528	2.653	95%
Objective achieved	9.388	2.228	84%

The trend and culture of virtual training has been a constant theme and year after year the results obtained have been surpassed.

### COMPARISON OF THE NUMBER OF VIRTUAL COURSES COMPLETED PER YEAR



2.3

## The road to zero incidents

Safe processes and safe workers are Calidra's priority. We work every day with a culture of incident prevention and safety in everything we do. For Calidra, safety is no longer a regulatory requirement, but a way of life for all employees, extending to their families and a commitment to always act with sustainable integrity.

**Safety is our responsibility and we are committed to achieving a goal of zero incidents at all of our facilities.**

### SAFETY CULTURE

Every day, we promote a culture of prevention in each of our employees, which is led by our directors, managers and alignment at each Calidra site. We work to ensure that all of our employees perform their activities in an interdependent and safe manner for themselves and their colleagues, forming a circle of self-care in all of our processes.

The ultimate goal is to spread this culture to families and have an impact on society.

With this in mind, we are working in 2023 to develop and implement the seven attributes to improve our safety culture.



Ref: ICSI (Institute for a Culture of Industrial Safety)



## Safety Challenge, third edition

We believe in the importance of having motivated and proactive teams: people who excel at demonstrating their safety culture wherever they are.

The Safety Challenge is an event in which employees from each plant form multidisciplinary teams to complete a series of practical exercises focused on performing high-risk tasks as defined in the safety standards. Using a **"learning by doing"** philosophy, teams demonstrate their safety knowledge and skills while having fun and networking with their peers.

Involving management teams and senior executives as observers and judges reinforces visible leadership and a company-wide commitment to safety.

2.4

## Security Indicators

At Calidra Group we work with a **Health and Safety Management System that includes 3 main areas.**

- **Process safety:** This area is managed and monitored through **ASP** (Process Safety Management), which consists of 14 elements focused on having more efficient, productive and safe processes. (See Operational Efficiency Chapter, page 82).
- **Task safety:** Participation in local voluntary compliance programs (Mexico, Honduras) such as **PASST** (Programa de autogestión de seguridad y salud en el trabajo) and international certifications such as ISO 45001.
- **Personal safety (Worker awareness):** We reinforce this third pillar through safety campaigns, the **Safety Leadership Culture** course and events such as the Group-level **Safety Challenge**.

Performance is monitored using key indicators such as: Percentage of ASP implementation by country, percentage of performance in some key elements such as Incident Investigation, and we report to management on a quarterly basis to show progress, best practices and follow-up on indicators.

We also monitor the implementation and compliance with voluntary programs and ISO standards through the number of certified plants.

Finally, the third line of work is measured by the percentage of compliance with the campaigns and the final results reports.

HEALTH AND SAFETY INDICATORS (NO IPS)	2022	2023
Number of minor injuries	40	43
Number of occupational diseases	1	0
Number of fatalities	0	0
Number of days lost due to injuries	800	1,277
● Accident rate	0.75	0.82
● Index of occupational diseases	0	0
● Absenteeism rate	0.01	0.01

● **Formula** =  $(\text{lost time accidents in the month} * 1,000,000 / \text{man hours worked in the month})$

● **Formula** =  $\text{Formula} = (\text{Number of new and old cases of occupational disease in period "Z"} / \text{Total average number of workers in period "Z"}) * 100.$

● **Formula** =  $\text{Formula} = (\text{Days lost in medical leave due to occupational accidents or occupational diseases in the period}) / (\text{working days} * \text{\# workers}) * 100.$





HEALTH AND SAFETY INDICATORS CONTRACTORS	2022	2023
Number of fatalities	0	0
Number of minor injuries	10	17
Number of disabling accidents	9	14
Number of occupational diseases	0	0
Number of days lost due to injuries	511	700

2.5

### Quality of life and welfare

As part of this way of life, in 2023 we worked on safety activities through awareness campaigns with recreational activities to address the main risks arising from our operations:



Campaign Kick-off



Training for all personnel



Dissemination of the AST procedure



Location of collaborators in the Cultural Bridge





- 5 Create a sketch of the stages of the cultural bridge.
- 6 Encourage peer interdependence
- 7 Spreading the Decalogue using Fermín and Fermón.
- 8 Spreading the Decalogue "I take care of myself on your behalf".

## PROCESS SAFETY MANAGEMENT (ASP)



## HEALTH

---

The health program in Calidra's plants, distribution centers and offices is supervised by doctors with an occupational profile, in order to maintain operational continuity and avoid the possibility of occupational and non-occupational diseases among workers.

The strategy includes a prevention guideline that prioritizes health promotion activities inside and outside the workplace to ensure that the working population remains healthy.

To implement the health plan in 2023, we are working on 2 programs:

**Cuida** (related to occupational hazards) and **Vive** (everything related to non-occupational ailments).

Specific activities and strategic indicators to measure health performance will be developed for each topic. Our commitment is to provide a healthy work environment for the people who make up Calidra, our goal is to achieve a culture of personal self-care both inside and outside the workplace.





### ▶ CUIDA PROGRAM

To understand and mitigate occupational health risks at Calidra, we work with 2 main lines of action: The first is to know and analyze our risks by monitoring health hazards that may be present in our operations, such as noise, dust, vibration, lighting and manual handling of loads.

For each risk we have specific programs to address it. These programs, in compliance with regulations, include specific training to address the health risks present in our operations. In addition, we strengthen communication through infographics, electronic messages that disseminate information on health issues. Follow-up is provided through regular scheduled visits by physicians to identify health risks.

The second line of action is epidemiological surveillance, which is carried out through periodical medical examinations to determine the health status of each of Calidra's workers.

### ▶ VIVE PROGRAM



#### "Become the best version of yourself"

Build your best version with Calidra prevents the most common chronic degenerative diseases in our employees in **Mexico, Central and South America** through a program of healthy nutrition and physical activity.

Launched in 2021, the program has achieved participation of **24%** of our employees and reduced their key health indicators such as BMI, cholesterol and triglycerides by **21%**, in addition to **losing 2 tons of weight**.



We were awarded the First Edition of the **LOGRA** Awards at the Meeting for Sustainability organized by the Mexican Global Compact of the United Nations. The goal was to recognize outstanding initiatives, leadership and positive impact of Mexican companies in sustainability and contribution to the Sustainable Development Goals.

More than 350 companies applied in the 4 categories: People, Prosperity, Planet and Peace, with Grupo Calidra winning the People category thanks to the initiative: **Create your best version with Calidra**.

The Global Compact Technical Committee initially evaluated the initiative to be selected by 8 experts in the areas of inclusion, social impact and sustainability. This international award recognizes the work and passion of our staff who make the program possible.

It also positions Grupo Calidra as one of the Mexican companies most committed to health, well-being and safety, necessary pillars for the transformation of our society.



We invite you to learn more about our successful initiative with the following QR code:

## "Running for your health"

"Running for your health" has become a health strategy and a healthy coexistence, adding value to the program **"Build your best version with Calidra"**, this race was held in some Calidra plants, in some of them we had the participation of families of our employees, this year 575 employees ran along with their families.

CARRERA 5K CALIDRA  
**CORRIENDO**  
POR TU **SALUD**





## Vaccination Campaigns Influenza

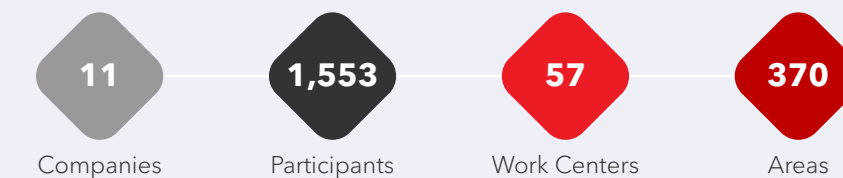
The biological vaccine was applied to 710 people in Grupo Calidra, strengthening with this activity the immune system of our staff against possible respiratory infections related to this virus.

2.6

## Welfare GUAY Emotional

Guay is a platform that helps organizations and their employees to transform the work environment into a healthier, more empowered one, with continuous growth and better competencies.

In 2023, 11 social causes participated in Guay's platform. Guay's service was used by 1,553 participants from 57 work centers and 370 areas.



In 2023, 184 employees were identified as emotionally disturbed and referred to the Guay Advanced Assessment Protocol. Although Calidra is at low risk, 3 areas have been identified as areas of work: Workload, lack of control over activities and work hours.



## Psychosocial risk factors

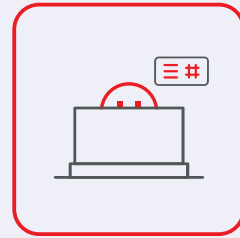
Low Risk

This is the risk throughout the Grupo Calidra

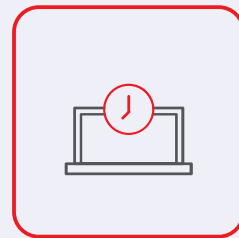
Top 3 domains to attend



Workloads



Lack of control over the activity



Workdays

## Midoconline

Midoconline is a network of more than 10,000 general practitioners, nutritionists and psychologists for the remote care of Calidra employees. **In 2023, 199 consultations had a satisfaction level of 4.91 out of 5.**

Utilization 2023  
(Consultations)

199 (12.6%)

Overall Satisfaction

4.91/5





CHAPTER 03

# COMMUNITY RELATIONS

- 3.1 COMMUNITY RELATIONS
- 3.2 EDUCATION, CULTURE AND SPORTS
- 3.3 DEVELOPMENT AND ENTREPRENEURSHIP
- 3.4 INFRASTRUCTURE AND SERVICES





CHAPTER 03

# COMMUNITY RELATIONS

3.1

## Community Relations

At Calidra, we are committed to building communities with opportunities for social and economic development. In 2023, we worked with the communities near our operations, in partnership with institutions and organizations that helped us implement educational, environmental, sports, social and cultural projects and initiatives. **Our goal is to continue to grow with Calidra.**

We invite you to scan the **QR code** below to see our activities for 2023.

Thank you for making these results possible!

EXECUTIVE REPORT



At Grupo Calidra, we always strive to maintain a relationship of trust and to be good neighbors, **promoting collaboration and effective communication** as key elements. To this end, we have created an e-mail address [desarrollosostenible@calidra.com.mx](mailto:desarrollosostenible@calidra.com.mx), which will allow us to know first-hand the needs and concerns of our communities, and will serve as a means to address and follow up on requests and/or recommendations regarding social management in our facilities.

We also have an anonymous hotline open to the public for comments, suggestions and complaints.

At Calidra, we encourage the hiring of our employees from the communities near our operations. In 2023, 51% of employees were members of the community in which their workplace was located.

LABOR CATEGORY	Employees	Local	%
Executive	19	5	26%
Management	107	19	18%
Coordination	320	102	32%
Administrative	461	175	38%
Operative	1,732	1,056	61%
<b>TOTAL</b>	<b>2,639</b>	<b>1,357</b>	<b>51%</b>

In 2023, our most important strategic allies were:

- ▶ CONANP (National Commission of Natural Protected Areas)
- ▶ CONAFOR (National Forestry Commission)
- ▶ INIFAP (National Institute of Forestry, Agriculture and Livestock Research)
- ▶ Huella Local (in Chile)
- ▶ YAKULT
- ▶ Esferas Culturales
- ▶ Fundación Construyendo y Creciendo
- ▶ Proeducación I.A.P

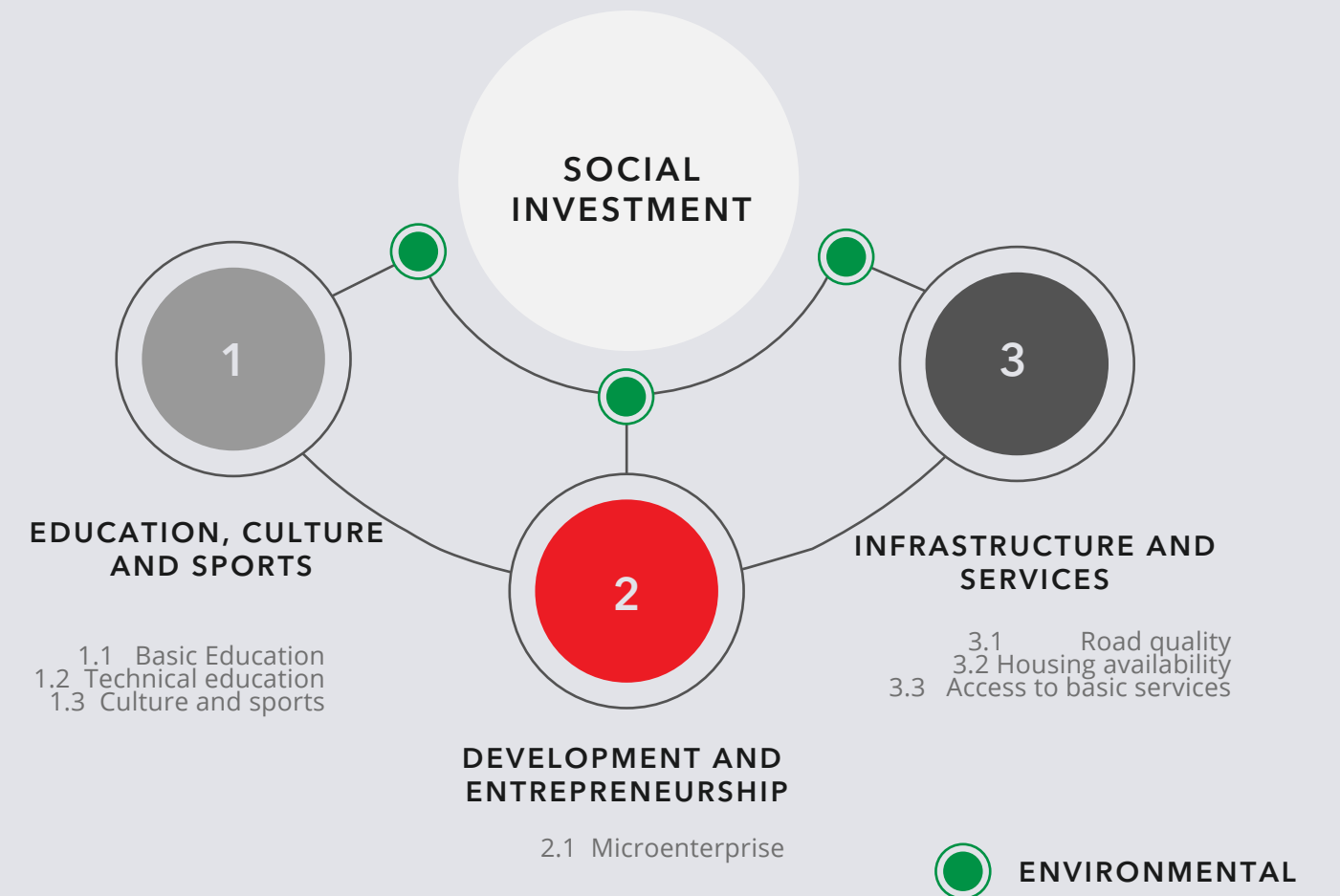


**Social investment** is a practice in which human, material and/or financial resources are effectively mobilised to develop social initiatives that positively impact the environment. It requires the participation of communities, the private sector, governments, civil society and academia.

**In 2023, we will make a social investment of more than 400,000 USD in the communities near our operations, benefiting more than 112,000 people in projects aligned with the focuses of our Social Investment Model.**

Of the total investment, 50% was allocated to improving infrastructure and services in the communities, 46% to education projects and the promotion of cultural and sporting activities, and the remaining 4% to the development and promotion of micro-enterprises.

### SOCIAL INVESTMENT MODEL.

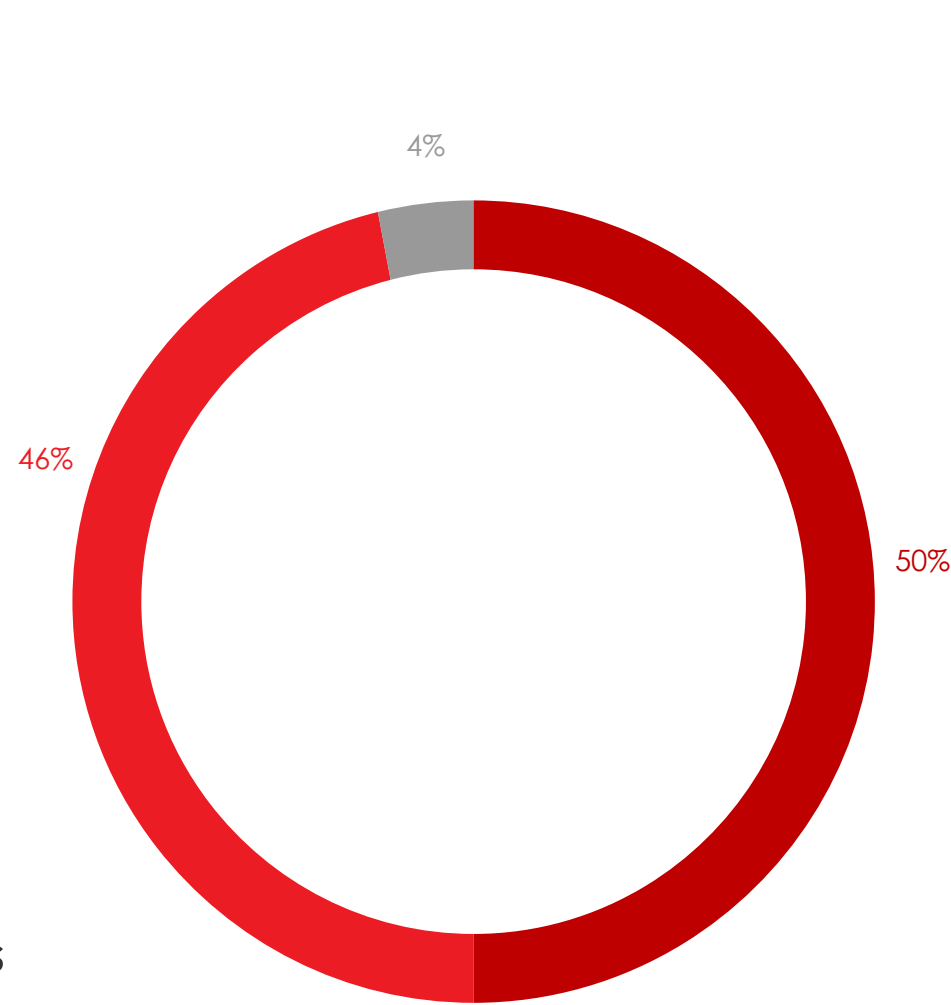




Below is the percentage of the investment in 2023 in USD and the type of donation made, according to the lines of action established in Calidra's social investment model.

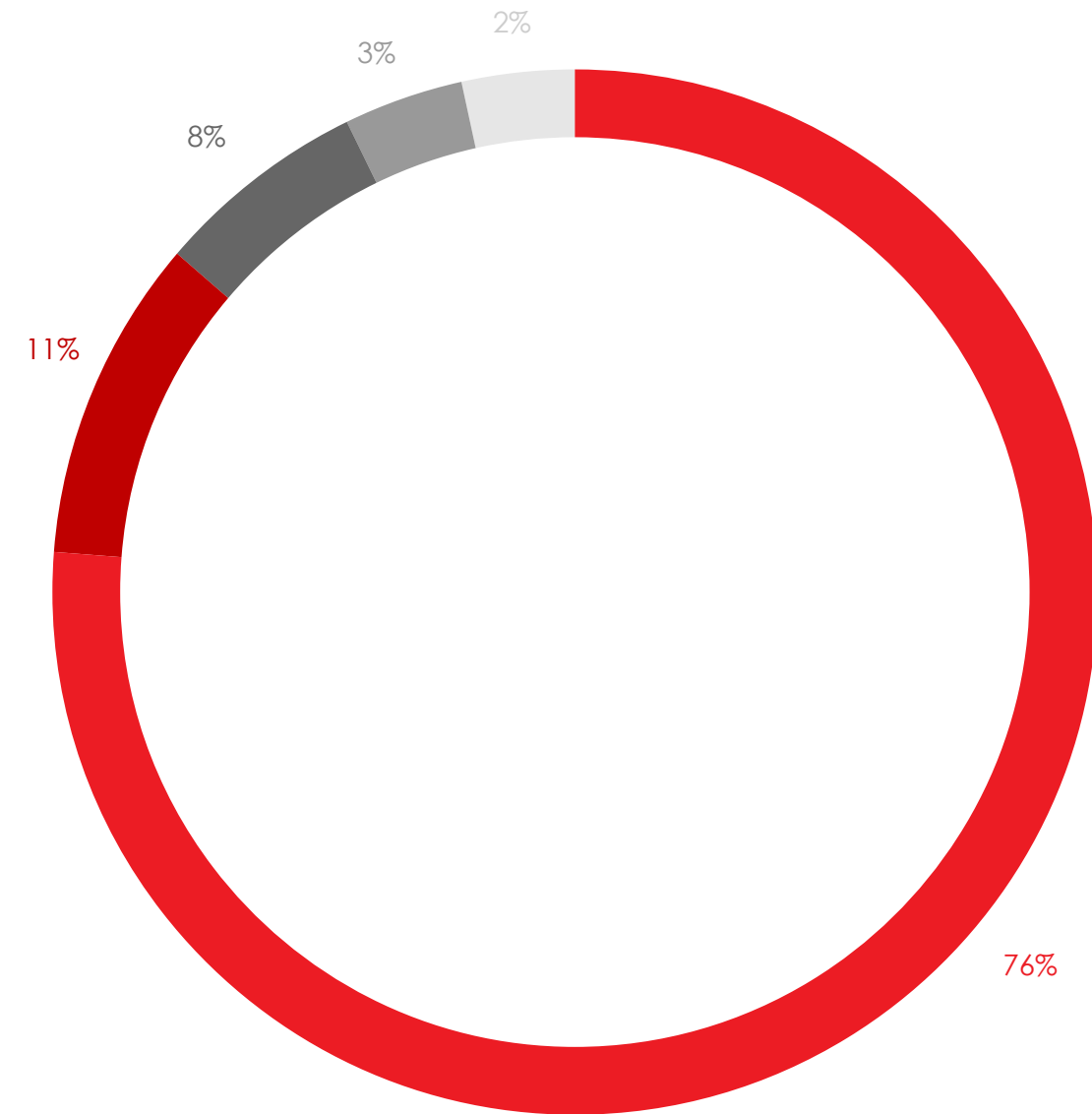
### Social focus

- 1. Education, culture and sports
- 2. Development and entrepreneurship
- 3. Infrastructure and services



### Type of donation

- In-kind
- Calidra Product
- Economic
- Plants
- ME Waste





3.2

## Education, culture and sports

At Calidra, we believe that **education, cultural promotion and sports** are the means to transform the communities in which we operate.

This year, in partnership with the Fundación Construyendo a México Crecemos, **Calidra inaugurated two educational classrooms**, one in the community of Valle de los Fantasma and the other in the facilities of its hydration plant in San Luis Potosí. The Calidra Educational Classroom is free and open to anyone over the age of 18 who has not completed their primary, secondary or high school education.



Inauguration of the educational classroom in the community, **Cantera Plant**



Josefina Niggli Preschool, a beneficiary of the Calidra #Adopta una escuela program for the 2023-2024 school year, **MAS Plant**.



Ecoclub (Tell me your story contest), **Colombia Plant**

Through our volunteer program, we have taught courses and workshops that promote values, health care, professional vocation, and awareness of environmental and social issues, among others.

Through our Calidra #Adopta una escuela program, we carry out activities to maintain the infrastructure of participating schools, where our employees, students, teachers and parents get involved through donations of our products and volunteer cleaning, reforestation, maintenance and painting campaigns.



Visit of the students of the Faculty of Engineering UNAM, Acajete Plant



We have maintained close ties with key secondary and higher education institutions, providing tours of our manufacturing facilities so that they can learn about our operations and then apply to work with us.



Sponsorship with basketball uniforms for the team New Kings, **Apasco Plant**

During 2023, we promoted and participated in various cultural and sports promotion activities, such as: Celebration of Children's Day, Mother's Day, Father's Day, Family Day, Calidra Race, internal football tournaments, sponsorship of sports uniforms, etc.

3.3

## Development and Entrepreneurship

At Calidra we promote the development of productive projects that allow the development and empowerment of local economic activity.



Guinea pig breeding in Callalli District, Peru Plant



Vegetable planting in Callalli District, Peru Plant



Participation and promotion of alpaca and agroecological fairs in Arequipa, Peru Plant





3.4

## Infrastructure and services

In Calidra, we donated the equivalent of **200,000 USD in products for the improvement of roads and access roads in 2023**, in addition to reforestation and cleaning campaigns and volunteer work in strategic locations and recreational areas in the communities near our operations.

In collaboration with educational institutions and centers, we give practical workshops on the uses and applications of lime; in construction, the preparation of paints and waterproofing, domestic uses, among others.

At Calidra we provide water supply services throughout the year to the community of Los Matías in San Luis Potosí, benefiting more than 30 families.

This year we put on our shirt and through our volunteer programme we supported the refurbishment of the Red Cross facilities in Potrerillos, Cortés, Honduras.

Calidra, in collaboration with other companies and through Huella Local in Chile, has developed and executed projects such as **'The playground in Lipangue'** and **'The extension of street lighting in a section of Lampa, Chile for more than 12 km'**, benefiting more than **104,000 people**.

In addition, environmental management plans are monitored and training is given in the communities near the operations, such as the Lipangue Rural School in Chile, which received support to obtain **SNCAE** environmental certification.

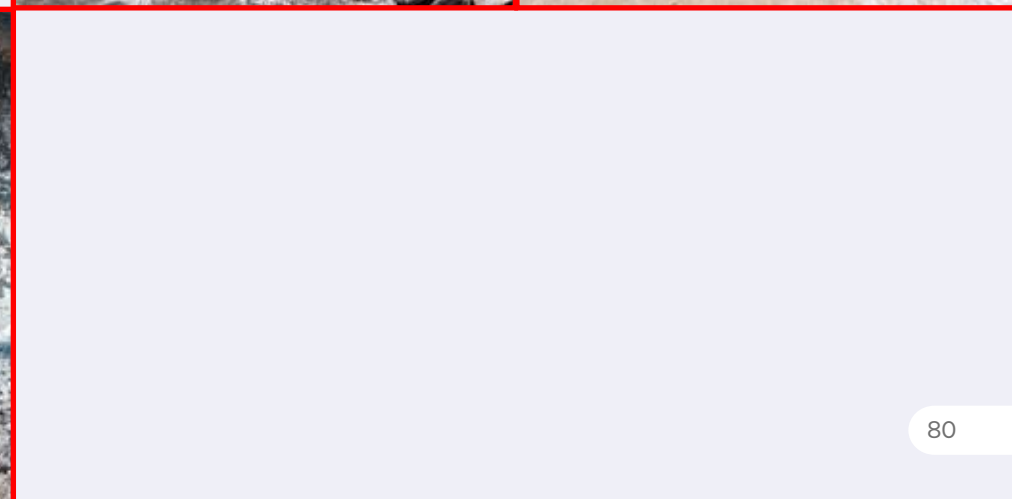
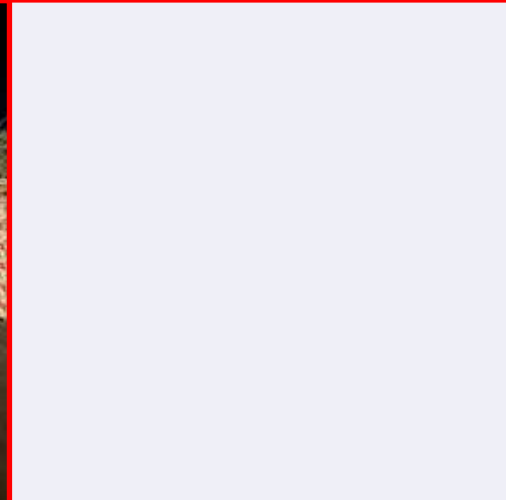
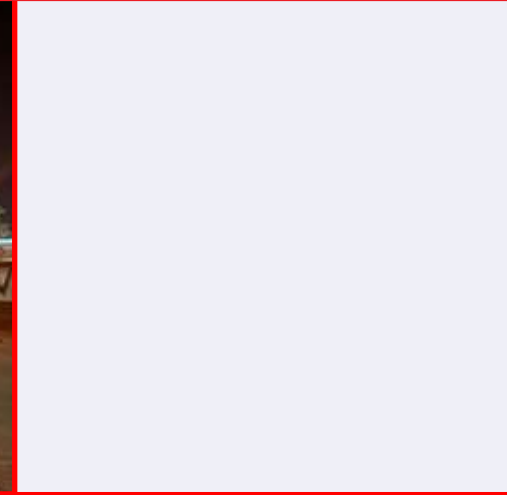
The passage of Hurricane Otis in the State of Guerrero, in addition to leaving lamentable human losses, left thousands of families homeless, making it impossible to access basic services such as food, drinking water, health services, electricity and education.

**Grupo Calidra** participated in the United for Them business alliance, made up of more than 150 companies, the National Support Centre for Epidemiological Contingencies and Disasters (CENACED) and the Federal Government. **We donated more than 300 tonnes of lime and worked hand in hand with SEDENA, State Civil Protection and ISSSTE**, supporting the execution of the immediate and urgent needs phase due to the emergency, where lime was mainly used for disinfection and basic sanitation (control of organic waste and bad odours) with the aim of preventing health risks and the proliferation of diseases.

**Phases of work of the United for Them business alliance:**

1. Attention to immediate and urgent needs due to the emergency.
2. Provide humanitarian assistance.
3. Support for the restoration and rebuilding of homes, schools, health clinics and hospitals.

These activities were carried out mainly in the municipalities of Acapulco, Chilpancingo, San Marcos and Coyuca de Benitez.





CHAPTER 04

# OPERATIONAL EFFICIENCY

- 4.1 REGULATORY COMPLIANCE
- 4.2 ENVIRONMENTAL MANAGEMENT
- 4.3 ENERGY EFFICIENCY
- 4.4 EMISSIONS MANAGEMENT
- 4.5 WATER
- 4.6 WASTE MANAGEMENT
- 4.7 BIODIVERSITY

## CHAPTER 04

# OPERATIONAL EFFICIENCY

## 4.1

## Regulatory compliance

In some of our facilities in Mexico, we have been recognized as a safe company by the Ministry of Labor and Social Welfare (STPS) through the Self-Management Program for Occupational Safety and Health (PASST).

By the end of 2023, the third level of plants will be certified: Cal Química Mexicana, Tecolotlán, Zapotiltic and Santa Cruz. Caleras de La Laguna in Torreón obtained level 2. During the year, multiple successful audits were carried out.

Plants certified with the integrated management systems tri-standard (ISO 9001: Quality Management System, ISO 14001: Environmental Management System, ISO 45001: Occupational Health and Safety Management System) are:

- ▶ In Argentina: La Laja, Padre Bueno, Los Berros, El Volcán.
- ▶ In Chile: Noviciado Plant and El Cristo Plant.
- ▶ In Mexico: Acajete, Apasco and Progreso.

## PROCESS SAFETY MANAGEMENT MODEL

We are constantly working to achieve our commitment to zero incidents in our facilities and achieving this goal is a priority for Calidra.

Calidra's safety system is based on the safe design, maintenance and operation of our processes through the Process Safety Management System (ASP) with the goal of preventing process related incidents and injuries.



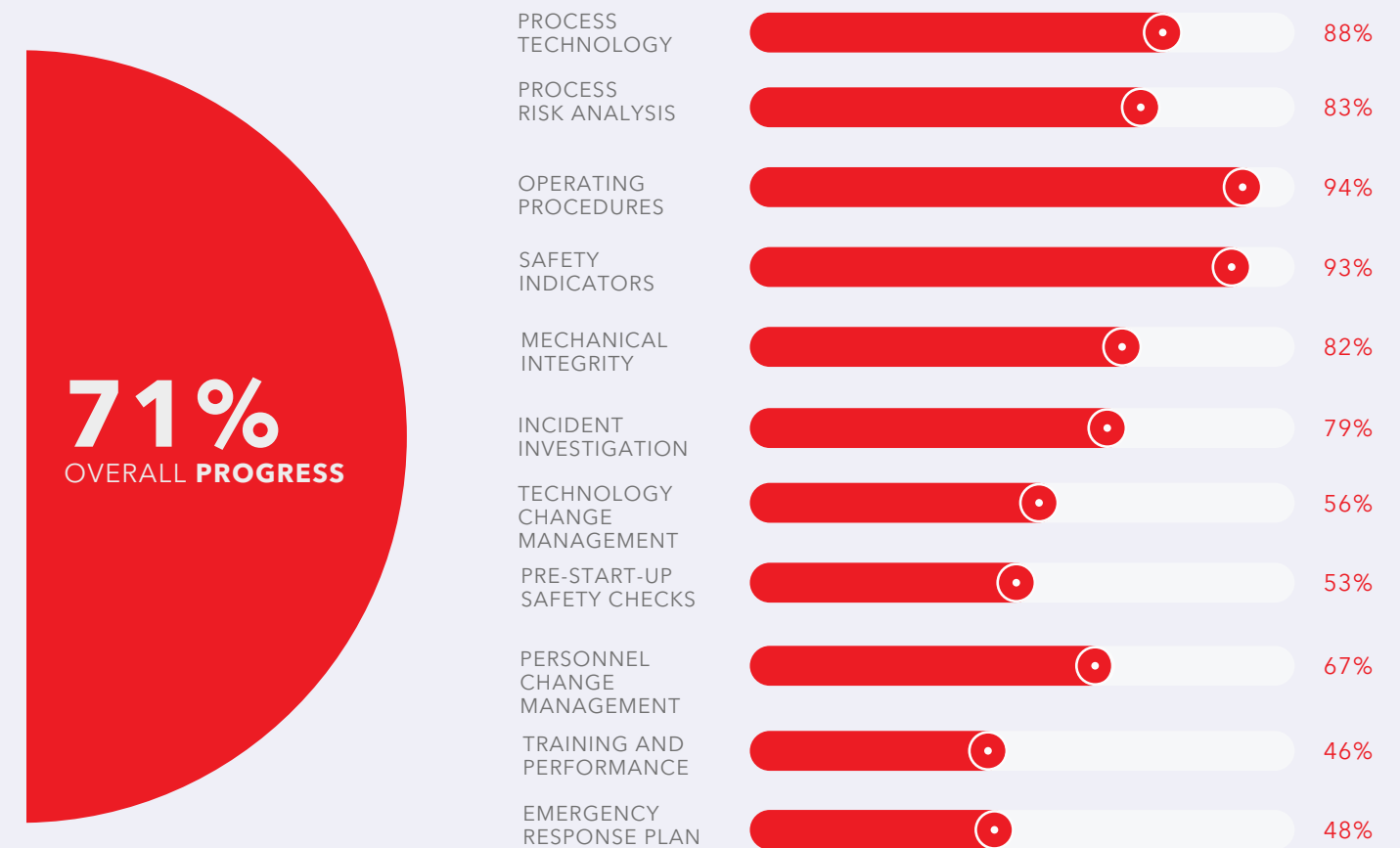
### ASP APPROACH FOR CALIDRA

- ▶ ASP is part of the Calidra philosophy, design, maintenance and safe operation of processes.
- ▶ ASP as a comprehensive risk management risk management.
- ▶ ASP ensures the long-term sustainability of the risk management process.
- ▶ ASP as process risk mitigation, in the short term.
- ▶ ASP is part of the acceptance that the workplace is not completely secure.

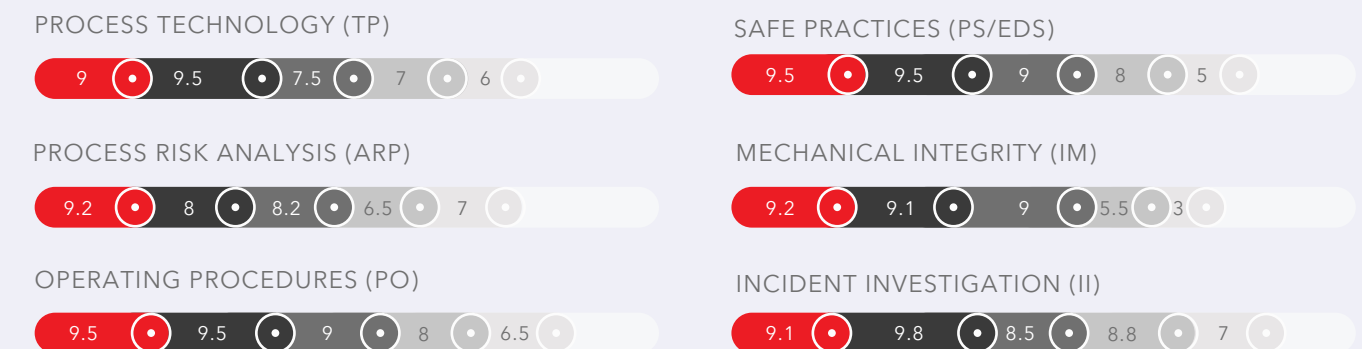
Process incidents are the result of work system failures.

During 2023, work was done to track **6 key elements** (process technology, process risk analysis, operating procedures and safe practices, mechanical integrity, and incident investigation) and **6 other elements** (technology change management, training and performance, personnel change management, pre-operational safety reviews, emergency response plans, and contractors).

### PROGRESS AND IMPLEMENTATION OF 11 ASP ELEMENTS IN CALIDRA PLANTS



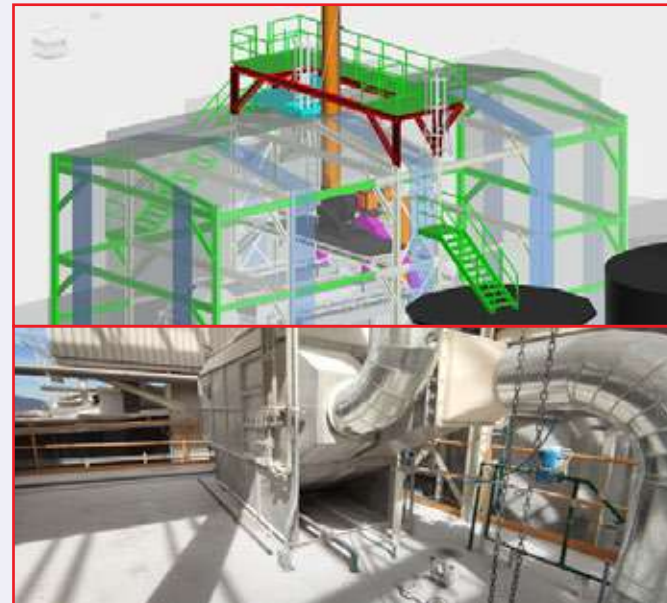
### PROGRESS AND IMPLEMENTATION OF 6 ASP ELEMENTS IN CALIDRA PLANTS



COMPLIANCE ON A SCALE OF 1 TO 10

Based on the implementation principles of each element, process improvements, latent risks, and strategies for their control and management were identified. These are described below:

- 1 > The recovery of ashes generated by fuel consumption in the calcination process, which aims to optimize fuels (coke) and reduce emissions to the atmosphere and damage to health (Acajete plant).
- 2 > Recovering water vapor from condensate through cooling systems for the hydration process, which has the benefit of reducing water consumption in the process and reusing it (Progreso Plant).
- 3 > Installation of separation/grinding equipment for aggregate recovery, opening up new markets (Apasco and Acajete Plant).
- 4 > Training and certifications for operational employees to improve technical management skills, talent acquisition, organizational development, and workplace management to ensure best practices.



- 5 > The establishment of job change controls as part of preventive actions to reduce incidents.
- 6 > Establish controls for changes and/or modifications to equipment, facilities, etc., related to new technologies, to optimize and ensure the continuous availability of equipment and the continuity of production in each business unit (Apasco Plant, Acajete, Progreso).
- 7 > Establish process emergency response strategies to control potential adverse events (Apasco Plant).
- 8 > Development of unique procedures and devices for the replacement of pendulums in the ANIVI mill, a task that in the past caused a high number of incidents all over the world (Padre Bueno Plant, Argentina).
- 9 > A considerable number of pre-startup safety reviews were conducted, but two large installations stand out: a 2,000-ton silo with state-of-the-art technology for conveying, crushing and transporting, crushing and classifying material, and a 600-tpd Maerz kiln (La Laja Plant, Argentina).

As part of the objectives set for the first quarter of the year 2024, we plan to start implementing the Quality Assurance and Audits element, which will increase the performance of the secure process management system with the support of the leaders of each business unit, functional and support areas.

#### ASP CONTRIBUTIONS:

- ▶ Develop our safety culture, leadership and top management commitment.
- ▶ Decrease in the number of Incidents.
- ▶ Complete and updated technological information package updated.
- ▶ Standardization in the operation of processes through operating procedures and control of operating procedures and control plans.
- ▶ Control the risks associated with our operations by identifying and understanding those risks and ensuring that safeguards are well installed, maintained and functioning to prevent undesired events.
- ▶ Greater availability of equipment.
- ▶ Reduction of recurrence of incidents in people, process, equipment, through the investigation of incidents and closure of corrective and preventive actions defined in the investigations.
- ▶ Start up safe equipment and processes with the Safety and Pre-Startup Review element.
- ▶ Ensure staff competency in critical roles.





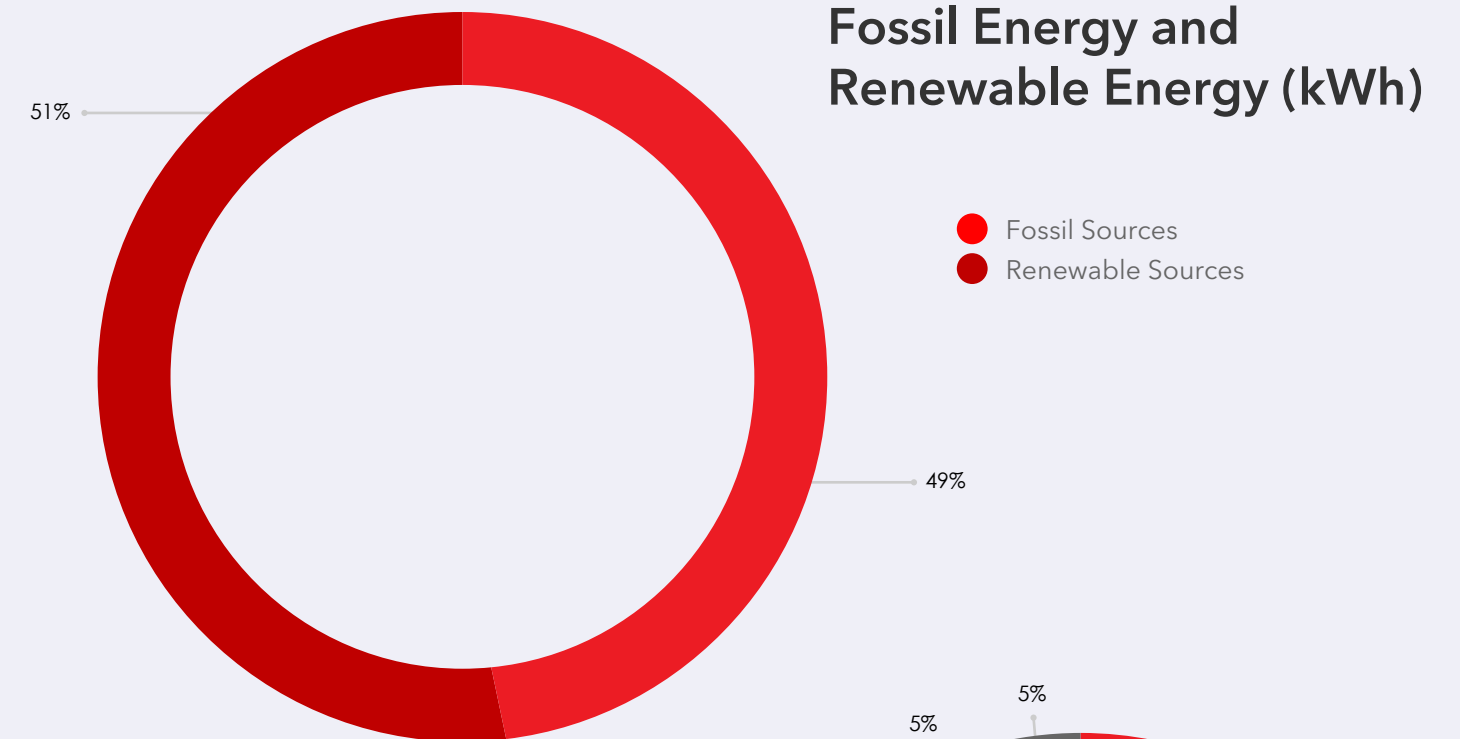
Solar panels in Calidra Chile quarry

## 4.3

## Energy efficiency

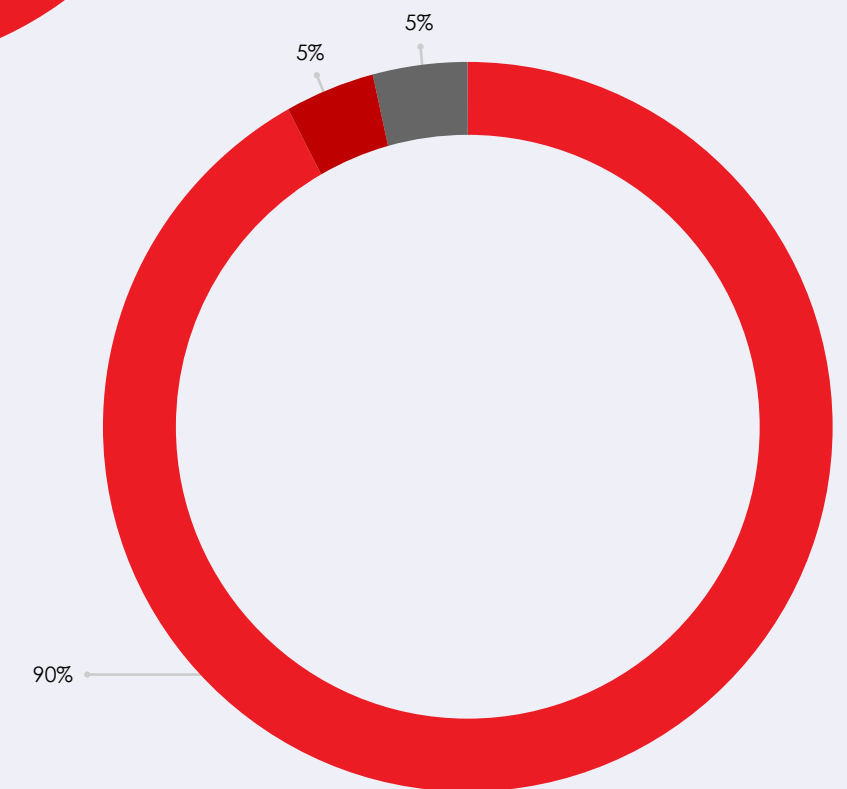
## RENEWABLE ENERGY CONSUMPTION

In 2023, Grupo Calidra achieved to supply more than half of its operations with energy from renewable sources. In Mexico and Argentina, most of our facilities are powered by wind energy generated by wind turbines. In Honduras and at our quarry in Chile, we have solar panels that provide 30% and 100% of our energy needs, respectively. In Colombia, 100% of the energy supply comes from hydroelectric sources.



## Source Renewable

- Wind
- Solar
- Hydraulics



The use of renewable energy complements the projects under development to reduce our carbon footprint. This allows us to reduce indirect emissions and achieve carbon neutrality.



**ELECTRICITY CONSUMPTION**

<b>2021</b>	232 GWh
<b>2022</b>	227 GWh
<b>2023</b>	218 GWh

**RENEWABLE CONSUMPTION (GWh)**

<b>2021</b>	111 GWh	49%
<b>2022</b>	117 GWh	51%
<b>2023</b>	112 GWh	51%

**ENERGY CONSUMPTION (GJ)**

In total, we reduced our energy consumption by 8% compared to last year. We will continue to implement technology changes and energy efficiency projects to reduce our overall emissions.

		<b>2022</b>	<b>2023</b>	<b>VAR 20-22 (GJ) (G4-EN6)</b>	<b>VAR 20-23 (%)</b>
<b>FUEL</b>	DIESEL	252,537	211,240	-41,297	-16%
	GASOLINE	12,582	11,876	-706	-6%
	LP GAS	6,595	8,989	2,394	36%
	<b>TOTAL</b>	271,714	223,115.30		-18%
<b>ELECTRICITY</b>	SELF-GENERATED	411,092	383,213	-27,879	-7%
	PURCHASED TO CFE	421,089	404,475	-16,614	-4%
	<b>TOTAL</b>	832,181	787,688		-5%
	<b>TOTAL</b>	<b>1,103,895</b>	<b>1,019,793</b>		<b>-8%</b>

**INITIATIVES TO REDUCE ENERGY CONSUMPTION**

- ▶ Replacement of blowers with high pressure fans
- ▶ Increased consumption of natural gas vs. petroleum coke
- ▶ Integration of renewable energy consumption in the plant (31%)



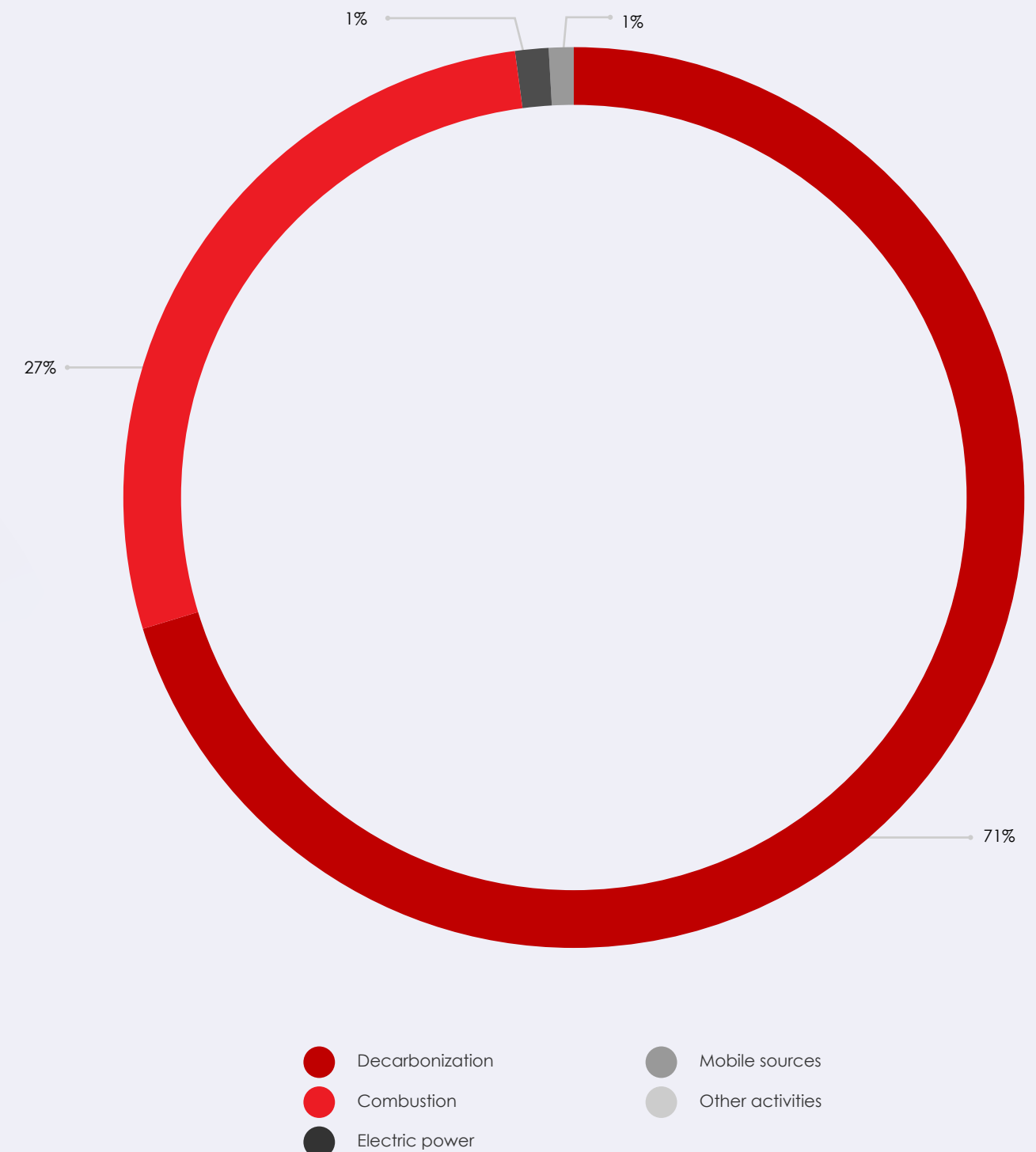
## 4.4

## Emission Management

At Calidra, we recognize our responsibility to offset and mitigate our emissions. Therefore, we seek to integrate green technologies and fuels into our processes that will allow us to gradually meet our goal of achieving carbon neutrality by 2050.

The first step in achieving our goal is to identify our emission sources by monitoring and creating GHG emissions inventories. These inventories are fundamental to evaluate and plan informed and relevant actions to reduce our carbon footprint. The end result is the reporting of our carbon footprint, in accordance with international protocols such as the GRI and the GHG Protocol.

## Total contribution of emissions by source to total CF



## OUR INVENTORY COVERS SCOPES 1 AND 2

**Scope 1:** These are emissions from our industrial process (lime decarbonation) and fuel consumption (stationary and mobile sources).

### DIRECT EMISSIONS (SCOPE 1)

SOURCE	2021	2022	2023
Type	TonCO <sub>2</sub> e	TonCO <sub>2</sub> e	TonCO <sub>2</sub> e
Pet coke	690,205	674,335	587,403
Natural gas	336,162	299,152	318,745
Diesel	16,514	20,186	17,968
LP Gas	693	668	536
Gasoline	622	907	898
Decarbonation	2,324,661	2,590,163	2,344,657
Total	3,368,856	3,585,411	3,270,206

**Scope 2:** Emissions generated by the consumption of electrical energy.

SOURCE	2021	2022	2023
Type	TonCO <sub>2</sub> e	TonCO <sub>2</sub> e	TonCO <sub>2</sub> e
Electrical energy consumed	49,735	49,648	46,305

To ensure the veracity of our emissions reports, we have been verifying the greenhouse gas and compound (GHG) inventories of our calciner plants in Mexico since 2017 and have received positive verification reports each year.

**This year we achieved a 9% reduction in our total emissions.** Part of this reduction reflects our management of fuel consumption. We expect the positive results to continue in the coming years.

Our carbon intensity (tCO<sub>2</sub>/tCaO) is internationally competitive thanks to the high energy efficiency of our kilns and processes.

TOTAL PRODUCTION (TON CAO)			INTENSITY (TCO <sub>2</sub> /TCAO)		
2021	2022	2023	2021	2022	2023
3,095,281	3,451,018	3,114,936	1.11	1.06	1.05

### INITIATIVES TO REDUCE CO<sub>2</sub> EMISSIONS

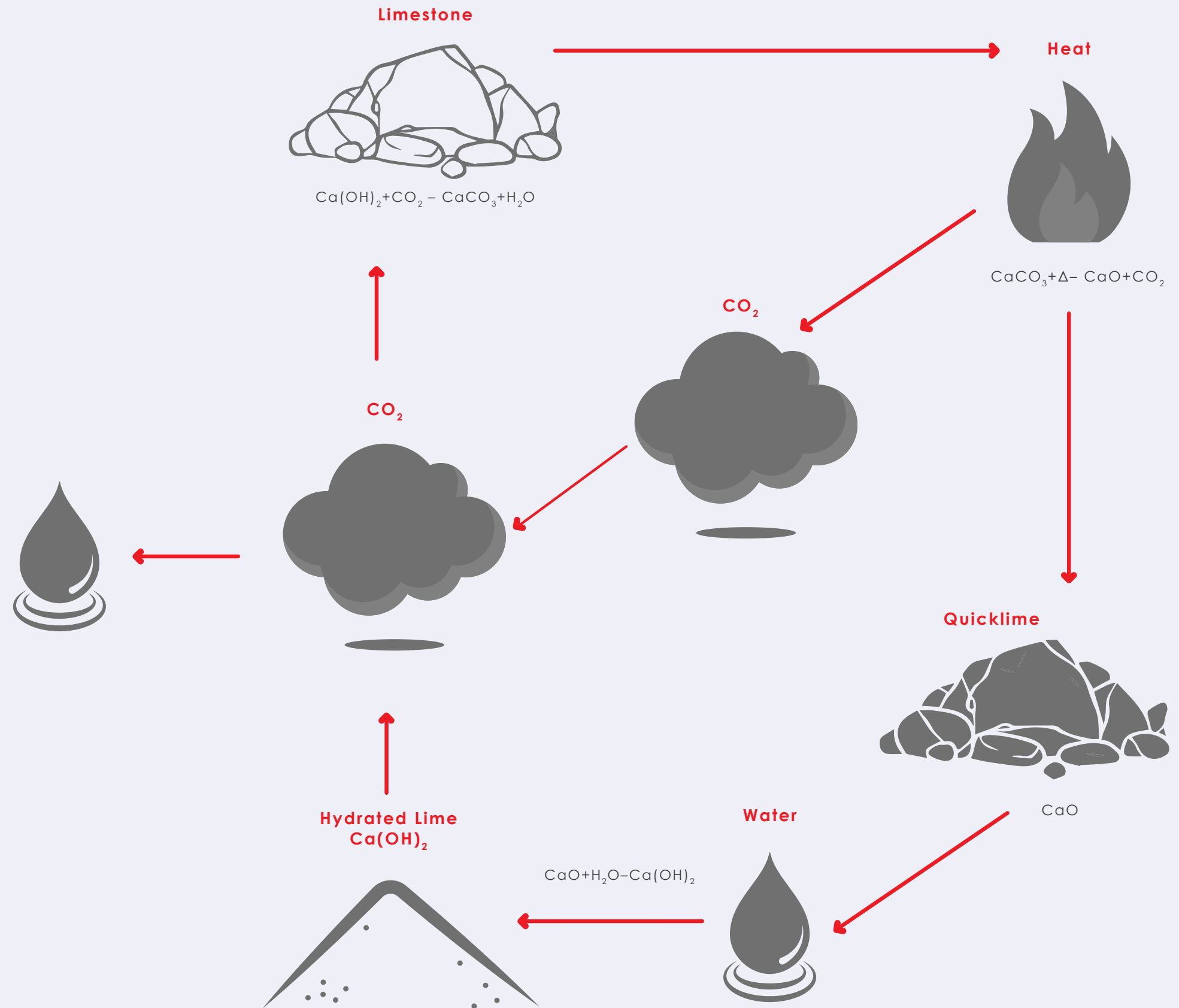
At Calidra we work with strategies that allow us to reduce our carbon emissions. These strategies are focused on:

- ▶ Reduction
- ▶ Capture
- ▶ Compensation

### INDIRECT EMISSIONS CAPTURE (SCOPE 1)

One of lime's many benefits is its ability to absorb CO<sub>2</sub> from the environment through a natural process called carbonation, making it an ally in the fight against climate change.

Limestone (CaCO<sub>3</sub>) releases carbon dioxide (CO<sub>2</sub>) when calcined. When used as quicklime or hydrated lime, it absorbs CO<sub>2</sub> from the atmosphere to be converted back into calcium carbonate.



> CAPTURE

We believe it is important to mention alliances with prestigious academic institutions such as UNAM in Mexico and Oregon State University in the USA, with whom we are developing research projects that will allow us to validate the lime recarbonation process.

4.5

## Water

At Calidra, the responsible and efficient use of water is strategic, for which we have established the following initiatives:

- ▶ Installation of flow meters with automatic measurement and data transmission system in wells.
- ▶ Rainwater harvesting
- ▶ Recovery of evaporated water from the hydration process
- ▶ Treatment of potable water through wastewater treatment systems
- ▶ Treated water from wastewater treatment plants is used to irrigate roads and landscaping.
- ▶ Implementation of a grease and oil separation system that reuses water from washing mobile equipment, resulting in significant savings.



### INSTALLATION OF FLOW METERS WITH AUTOMATIC MEASUREMENT AND DATA TRANSMISSION SYSTEM IN WELLS.

In Calidra, Mexico, we have water wells with instruments with flow measurement system and telemetry transmission with direct connection to the water authority, which allows for greater certainty in measuring and reporting consumption.



Flow meter with flow measurement system and telemetry transmission **Aguascalientes Plant.**



Water storage basins for rainwater harvesting at the **Aguascalientes Plant.**



**Tecolotlán Plant** rainwater harvesting storage tanks.

### RAINWATER HARVESTING

The rainwater harvesting systems installed at the plants in Aguascalientes, Cal Química Mexicana in San Luis Potosí, Santa Cruz and Tecolotlán in Jalisco, and Noviciado in Chile, allowed us to use a volume of 6,806 m<sup>3</sup> in 2023.

### RECOVERY OF EVAPORATED WATER FROM THE HYDRATION PROCESS

The evaporated water recovery systems for the hydration process, installed in San Luis Potosí and Progreso in Hidalgo, **allowed us to recover 17,370 m<sup>3</sup>**, representing up to **46%** of the water used in the lime hydration process.

### WASTEWATER TREATMENT SYSTEMS.

At Calidra, during 2023, we treated more than 6.8 million liters of wastewater from ancillary services at our facilities. It should be noted that we have no process water discharges.



Wastewater Treatment System, **Hermosillo Plant**



Wastewater treatment system, **Monterrey Plant**



Wastewater treatment system, **Padre Bueno Plant**



Wastewater treatment system, **Oriente Plant**



Wastewater Treatment System, **Noviciado Plant**



Tecolotlán Planta

### CONNECTION TO THE MUNICIPAL TREATED SEWAGE SYSTEM

At the Monterrey plant, located in the state of Nuevo León, we are connected to the city's treated wastewater network, from which 62,840 m<sup>3</sup> was used for irrigation of roads, green areas, general services and the hydration process.



Monterrey Planta

### IRRIGATION OF ROADS AND GREEN AREAS WITH TREATED WATER FROM WASTEWATER TREATMENT PLANTS

The irrigation of roads and green areas with treated water from wastewater treatment plants represents 54.73% of the total water discharged by the facilities' auxiliary services.



**TREATED WATER IN WASTEWATER TREATMENT SYSTEMS**

Treated water volume (m3)	m <sup>3</sup>
Wastewater treatment	6,844

**WATER DISCHARGE**

Water discharge (m3)	m <sup>3</sup>	m <sup>3</sup>
Internally treated water sent for irrigation of green areas	4,639	54.81%
Water discharged to municipal network	3,618	42.75%
Discharge of water sent to external treatment	207	2.45%
<b>TOTAL DISCHARGE</b>	<b>8,464</b>	<b>100%</b>



Treated wastewater is used to irrigate roads, Padre Bueno Plant



Treated wastewater is used to irrigate roads, Monterrey Plant

Water abstraction (m3)	2023
Well water	1,103,518
Surface water	2,925
Municipal Water Network	6,537
Treated Municipal Water	62,840
Pipes	47,219
Treated water pipes	500
Rainwater harvesting	6,806
Vapor recovery hydration	17,370
<b>TOTAL CONSUMPTION</b>	<b>1,247,715</b>

**SUMMARY OF ALL WATER SOURCES**

<b>Water abstraction(m<sup>3</sup>)</b>	<b>m<sup>3</sup></b>	<b>%</b>
Well water	1,103,518	88.4%
Surface water	2,925	0.2%
Municipal Water Network	6,537	0.5%
Treated Municipal Water	62,840	5.0%
Pipes	47,219	3.8%
Treated water pipes	500	0.04%
Rainwater harvesting	6,806	0.5%
Vapor recovery hydration	17,370	1.4%
<b>TOTAL COMSUPTION</b>	<b>1,247,715</b>	<b>100%</b>

**Detail of other sources of water consumption**, excluding well water consumption.

Surface water collection, Rio Claro Plant



Surface water collection, Padre Bueno Plant



4.5

## Waste management

At Calidra our main materials for our process are packaging materials, water and limestone. The quantities expressed in tons are shown below expressed in tons.

<b>Materials used</b> (Tons)	2021	2022	<b>2023</b>
Sack and Packaging	30,068	34,456	36,299
Water	1,347,361	1,320,187	1,239,837
Stone	10,567,699	11,294,348	11,195,406

In summary, these are the quantities consumed, broken down into renewable and non-renewable materials.

	2021	2022	<b>2023</b>
<b>Non-renewable materials</b>	11,915,059	12,614,534	12,435,243
<b>Renewable materials</b>	30,068	34,456	36,299

At Grupo Calidra, we promote the prevention and integrated management of non-hazardous, special handling and hazardous waste through the Calidra Standards. To this end, we have established and implemented the following waste policies:

- 1** Separate and classify all wastes according to their physicochemical characteristics.
- 2** Account for all waste from generation to final disposal.
- 3** To have an exclusive and conditioned area for the temporary storage of waste.
- 4** Develop a plan to reduce waste generation.
- 5** Avoid the use of disposable items (PET, unicef, etc.) and encourage the use of washable or reusable items in the dining room and at special events.
- 6** Operate under a waste reduction approach.
- 7** Promote zero landfill waste policies.

Our goal is to send only non-recyclable waste to landfills. In 2023, we made progress in managing our operational waste, improving the amount of waste sent to recycling. **In terms of environmental impact, we diverted 43.2 tons of tires from landfills by using them as alternative fuel in furnaces.**

### WASTE MANAGEMENT INITIATIVES AND PROMOTION OF REUSE AND/OR RECYCLING:

- ▶ In Acajete, we reuse wood from broken pallets in reforestation areas to place geo-cells in terraces to help regenerate the soil.
- ▶ We reuse wood from pallets to make birdhouses.



### REDUCE THE USE OF SINGLE-USE CONTAINERS; PROMOTE THE USE OF REUSABLE CONTAINERS.

In conjunction with the environmental and safety areas campaigns were carried out to raise awareness of the reduction of disposable containers; reusable containers were handed out to all personnel.

### UTILIZE ORGANIC WASTE THROUGH COMPOSTING TO REDUCE THE AMOUNT OF WASTE SENT TO LANDFILLS.

In 2023, significant progress was made in digitizing daily reports and forms in Property Security, reducing the use of paper.

### NON-HAZARDOUS WASTE GENERATED

WASTE (Tons)	Storage form (drums, container, warehouse, etc.)	Final Disposal (Reuse, recycling, landfill, other landfill, other)	2021	2022	2023
Ashes	Silo	Landfill	2,668	3,282	3,339
Scrap*	Container	Recycling	692.0	815.8	889.8
General garbage	Container	Landfill	404	400.6	331.4
Wood	Container	Reuse	320.5	322.5	268.7
Broken sacks	Container	Recycling	155.5	142.5	45.6
Plastic, nylon, big bags	Container	Recycling	48.1	45.6	38.4
Used band	Container	Recycling	24.2	27.6	18.3
Used tires	Bulk	Recycling/Fuel	7.16	21.1	43.3
Organic waste	Drum 200 L	Landfill	17.6	13.5	11.5
Rubble	Container	Container	54	8	0
Dust collector sleeves	Container	Recycling	12.5	6.5	3.7
Strap	Container	Recycling	3.2	3.2	0
Glass	Container	Recycling	0.5	1	1
Automotive air filters	Drum 200 L	Recycling	0.8	0.8	0
Printer cartridges	Container	Recycling	0.5	0.5	0.5
Aluminum	Bulk	Recycling	0.6	0.1	0



In 2023, there was an improvement in the recovery of recyclable waste, the graph shows that 57.4% was sent to landfill, because in addition to municipal solid waste, ashes are included, which cannot be used.

### INFRASTRUCTURE TO FACILITATE WASTE SEPARATION AT SOURCE

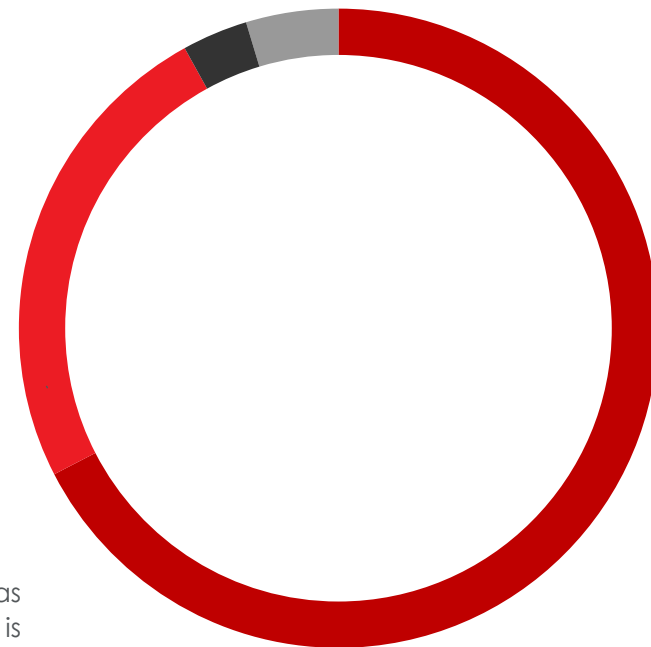
In addition, the temporary storage of waste complies with current environmental regulations and facilitates waste classification and recovery.

At the Group level, we identify waste according to its environmental hazard characteristics, allowing us to separate it into special handling, non-hazardous and hazardous waste. We also classify waste according to its final destination or form of recovery.

### MOST PRODUCED WASTE

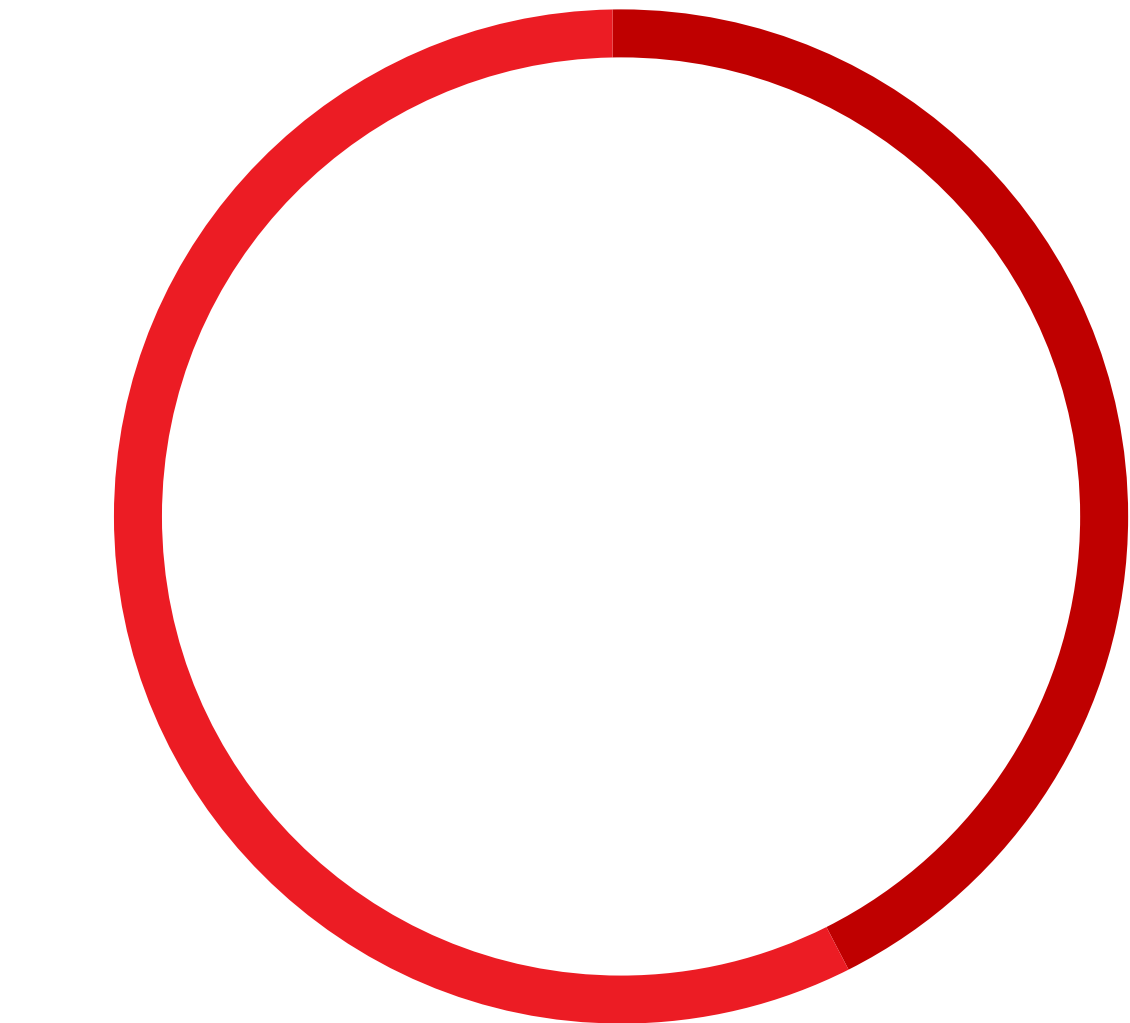
	Scrap/Metallics	67.21%
	MSW*	25.03%
	Broken sacks	3.10%
	Belt and tires	4.66%

\*MSW (Municipal Solid Waste)



In 2023, the main waste generated is scrap metal as part of the ordering and cleaning programs; there is also an increase in the generation of tires as the accumulated tires have been disposed of over the last 4 years.

### FINAL DESTINATION



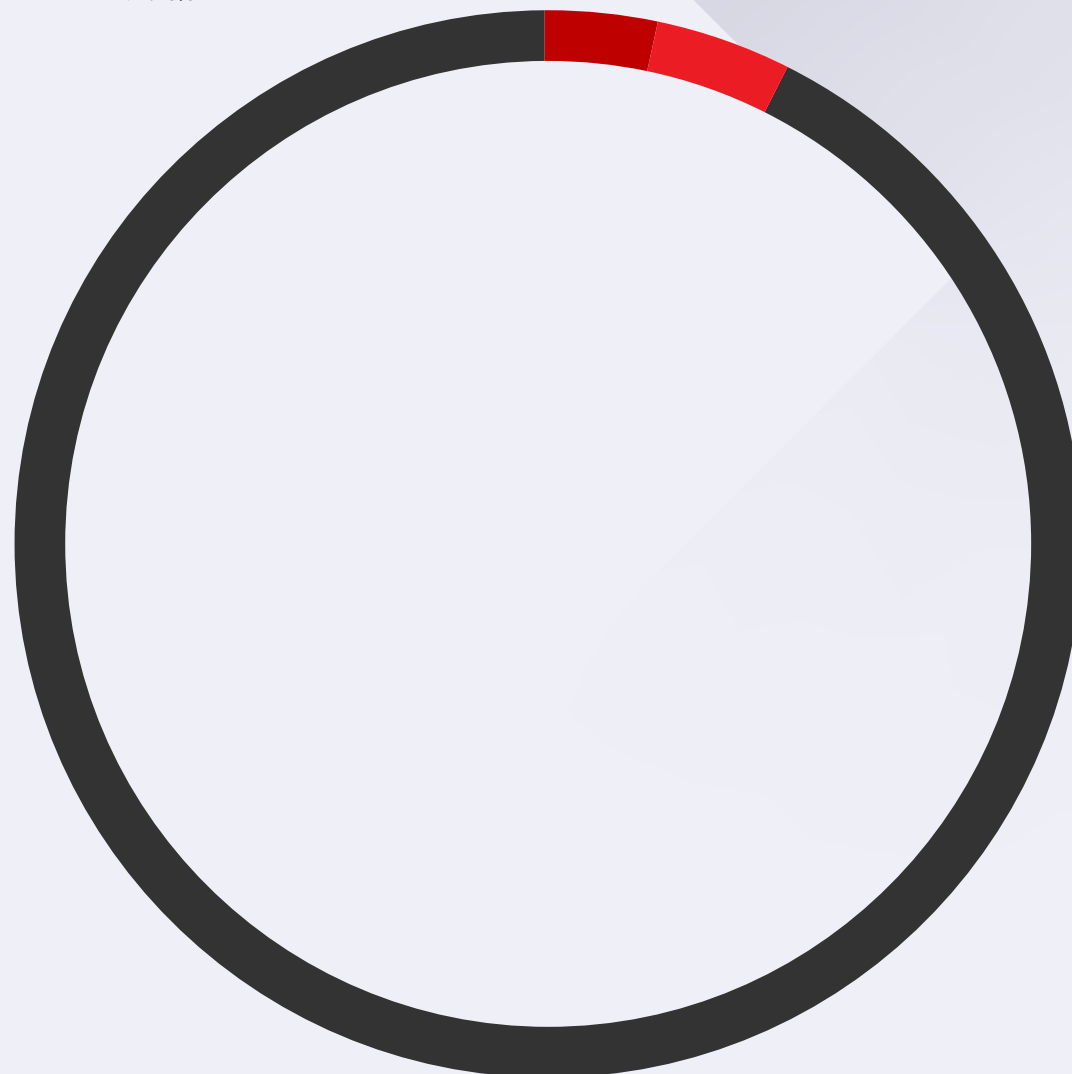
	Recycling	42.55%
	Landfill	57.45%

### TYPE OF WASTE GENERATED

Most of the hazardous waste generated corresponds to solid waste such as empty containers, textiles and cardboard.

### CLASSIFICATION (ton)

	Liquids	3.61%
	Semi-solids	3.61%
	Solids	92.10%



### HAZARDOUS WASTE 2023

As 52% of hazardous waste was sent to landfills, we will continue to work to reduce the amount of hazardous waste sent to landfills.



### CLASSIFICATION (ton)

	Confinement	52%
	Co-processing	33%
	Recycling	15%

4.7

## Biodiversity

Grupo Calidra is a company committed to sustainable development and environmental protection in the countries where we operate.

Our operational, environmental and social management is aligned with the Sustainable Development Goals (SDGs) established by the United Nations. We strive to make a positive contribution to the achievement of these goals by working in harmony with the communities and environment in which we operate.

Our commitment translates into a constant search to minimize any impact on any impact on areas of ecological value ecological value. We operate in a responsible manner and take preventive and corrective action to prevent and remediate any impacts resulting from our activities.

We strive to manage our operations in a more environmentally responsible manner, preventing the loss of biodiversity and protecting the integrity of ecosystems. We support our commitment to the environment in every location where we operate, complying with national and international biodiversity parameters and standards, and preventing and mitigating potential environmental impacts.

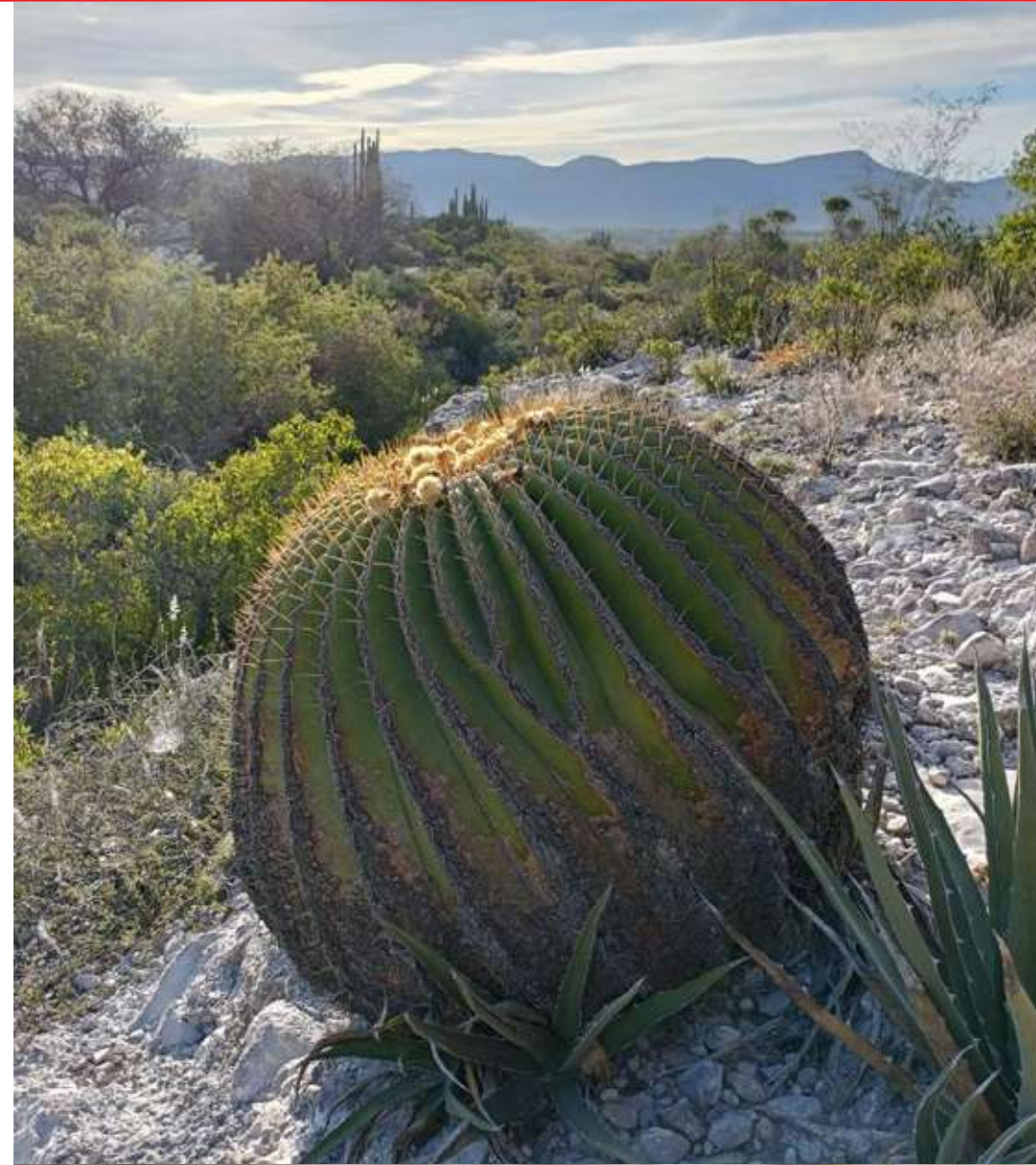


Our strategy includes a proactive approach to preventing and mitigating environmental impacts. In addition, we actively participate in the development of carefully designed closure plans to restore the environment to its original condition after our operations have ceased. This initiative reflects our commitment to long-term environmental responsibility, ensuring that we leave a positive legacy in the communities in which we operate.

## BIODIVERSITY

In 2023, Grupo Calidra once again conducted an assessment of the impact on biodiversity and ecosystems related to the operation of our plants.

As part of our ongoing commitment to sustainability and environmental responsibility, we have identified key areas where we can improve and implement increasingly effective measures. We are focused on developing and integrating innovative practices and technologies that not only reduce, but also prevent negative impacts on biodiversity and surrounding ecosystems.



Our goal is not only to comply with regulatory standards, but to go beyond them and actively contribute to the conservation and preservation of biodiversity in all the regions where we operate. **We are committed to implementing environmental management strategies that promote ecosystem health and strengthen the resilience of local biological communities.**

This evaluation and strengthening process will continue to be an integral part of our operations, with a constant focus on continuous improvement and adaptation to best practices in environmental sustainability.

**We take a proactive approach to soil remediation and habitat restoration where our operations have been impacted.**



## ACTIONS TO ADDRESS THE IMPACT OF THE TRANSFORMATION OF THE NATURAL ENVIRONMENT AND THE IMPACT ON ECOSYSTEMS.

- ▶ **Commitment and effective execution:** We reaffirm our unwavering commitment to honor the commitments made in the Environmental Impact Resolutions and to ensure the reduction, remediation and compensation of both temporary and permanent environmental impacts. This commitment is not only a legal requirement, but also an expression of our responsibility to the environment and the communities in which we operate.
- ▶ **Integral care of biodiversity:** Beyond regulatory compliance, we take concrete actions to care for and preserve flora and fauna in all of our operations. We implement proactive strategies to conserve local biodiversity and promote harmonious coexistence between our operations and the natural environment.
- ▶ **Transparency and collaboration:** We guarantee full compliance with the measures required by environmental authorities, promote transparency in our actions and maintain a cooperative relationship with these authorities. We are committed to exceeding minimum standards and are constantly looking for ways to raise the bar on environmental sustainability.
- ▶ **Efficient ecosystem restoration:** We take a proactive approach to soil restoration and habitat restoration for flora and fauna affected by our operations. Our efforts are focused on implementing advanced techniques and technologies that accelerate the restoration process and ensure the rapid return of ecosystems to their natural state.
- ▶ **Comprehensive closure plans:** We develop comprehensive closure plans that go beyond the minimum requirements. These plans meticulously consider the restoration of the functioning of affected ecosystems, ensuring that the closure of our operations is a smooth and positive transition for the local environment. Our approach is based on leaving a positive legacy, where restored ecosystems become lasting testaments to our commitment to environmental sustainability.





## ACTIONS TO ADDRESS THE IMPACT OF SPECIES REDUCTION ON THE PHYSICAL ENVIRONMENT

**Strengthened commitment to conservation:** We are reinforcing our commitment not only to fulfilling the obligations of the Environmental Impact Resolutions, but also to preserving the environment. In addition to reducing, restoring and compensating for temporary or permanent environmental impacts, we strive to exceed expectations by implementing innovative and sustainable practices to protect and restore impacted ecosystems.

**Rescue and relocations:** We conduct ongoing rescue and relocation efforts for endangered species in full compliance with the regulations of the countries in which we operate and in accordance with IUCN standards. Our priority is to actively contribute to the conservation of biodiversity, always working hand in hand with the authorities.

**Buffer areas:** We do not limit our actions to regulatory compliance; we establish buffer zones at all our sites, not only for species conservation and protection, but also as strategic biological corridors. These areas ensure the mobility of fauna in their local ecosystems and become refuges of biodiversity that contribute to the regeneration of the surrounding landscapes.

**Proactive actions to minimize emissions:** We take proactive corrective action to minimize our emissions, going beyond simple mitigation. Our strategy focuses on preventing emissions from having a negative impact on biodiversity and the environment. We use advanced technologies, efficient environmental management practices and continuous monitoring programs to ensure that our operations respect the natural environment.

**Transparency:** We promote transparency in all these activities and actively share information about our efforts and results with local communities, environmental regulators and other stakeholders. This transparency reflects our commitment to environmental responsibility and building trusted relationships.

We closely monitor the translocation and rescue programs of species to ensure their effective survival. **(Cal Química Mexicana, San Luis Potosí)**

## PROTECTED OR RESTORED HABITATS

Throughout 2023, Grupo Calidra maintained its active commitment to environmental programs, with a special focus on reforestation.

We take responsibility for establishing nurseries for the production of endemic trees and plants within our facilities. During the year, we planted a 24,447 trees and donated a total of 29,848 trees to local communities. These actions not only promoted reforestation initiatives in various areas of our communities, but also consolidated a closer relationship with the environment, marking a significant milestone in our contribution to the environment.

At the same time, during the same period, we consolidated and continued our collaboration with the National Forestry Commission (CONAFOR), jointly implementing monitoring activities to protect local fauna and flora, as well as fire prevention activities. This commitment underscores our dedication to preserving and continuously improving ecosystems.

Likewise, we persist in our financial provisioning, ensuring the adequate closure of our operations in accordance with the environmental and mining legislation in force in each country where we operate. Our closure projects will not only comply with legal requirements, but will also be developed in a sustainable and socially responsible manner, reaffirming our deep commitment to environmental stewardship and the well-being of local communities.

With the support of our nurseries, we carry out reforestation activities in various units throughout the country. These actions not only ensure regulatory compliance, but also reinforce our commitment to environmental stewardship.



In 2023, we again conducted a biodiversity management assessment, laying the groundwork for evaluating and monitoring our conservation strategy at each of our operations.

It has been carefully designed to capitalize on opportunities that allow us to have a positive impact on biodiversity, underscoring our firm commitment to environmental sustainability.

In the various ecosystems where our plants are located, we have accurately identified the most vulnerable species (Table 1). In response, we have implemented special rescue and relocation programs for these species, backed by ongoing monitoring programs to ensure their survival in their new environment. In line with these efforts, we are moving forward with the creation of an Environmental Management Unit (UMA) focused on the conservation of wild flora.

This UMA will play a fundamental role in the conservation of species of high biological importance, such as the Sierra Laurel and the Sotol.

**Table I.** Total number of endangered species in each risk category, according to local and international regulations (NOM-059-SEMARNAT-2010 and IUCN Red List).

**Mexican Official Standard Nom-059-Semarnat-2010 Environmental Protection - Mexican Native Species of Wild Flora and Fauna - Risk Categories and Specifications for Inclusion, Exclusion or Modification - List of Species at Risk.**

A - Threatened	9
P - Endangered	3
Pr - Subject to special protection	12

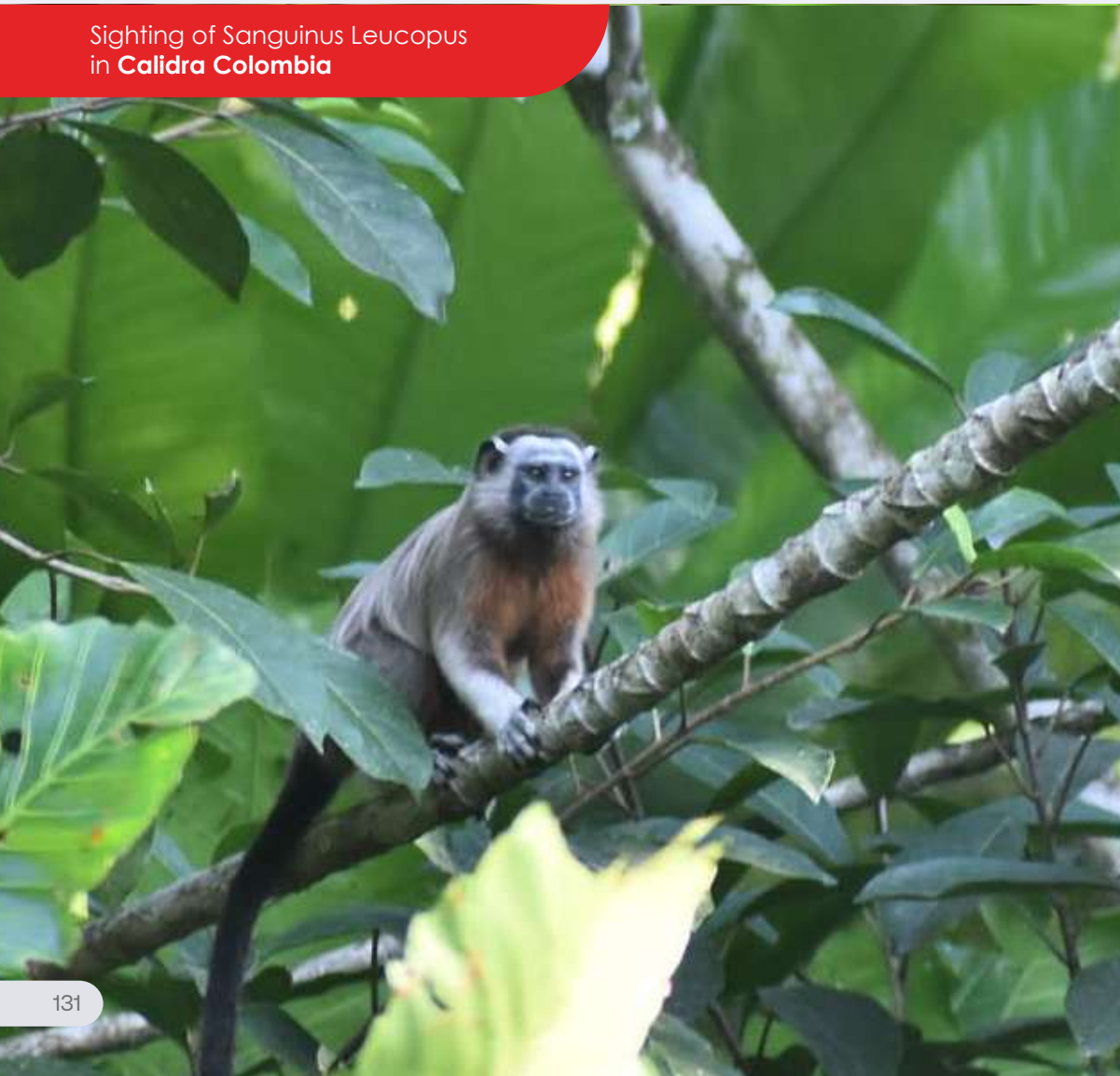
**International Union for Conservation of Nature (IUCN) Red List of Threatened Species Conservation of Nature (IUCN)**

NT - Near threatened	4
LC - Minor concern	27
En - endangered	1
Vu - Vulnerable	1

In Calidra, Colombia, important monitoring activities have been carried out for the conservation of biodiversity, with a particular focus on the monitoring of the species *Saguinus leucopus*, commonly known as Titi gris. This work was done in collaboration with a consulting firm specializing in wildlife management, particularly primates, reinforcing our commitment to protecting local ecosystems and their biodiversity.

This approach to biodiversity management is not only limited to compliance with regulatory standards, but goes beyond that, actively engaging in the conservation of vulnerable species and contributing to the balance and health of the local ecosystems in which we operate.

Sighting of *Saguinus leucopus* in Calidra Colombia



To further support this initiative, we have strengthened our monitoring and the rescue of endangered species, ensuring their survival and contributing to the balance of ecosystems.

This integrated approach not only seeks to meet regulatory requirements, but also represents our active commitment to protecting and preserving the local biological richness. By continuing our reforestation program, we are making a tangible contribution to the protection of biodiversity and the well-being of endangered species in our areas of influence.

**Our nurseries are dedicated to the reproduction of endemic and local species, with the aim of guaranteeing the protection and continuity of ecosystems and the conservation of endangered species.**



Calidra de Oriente Nursery



CHAPTER 05

# PRODUCTS AND SUSTAINABLE MODELS

- 5.1 OUR PRODUCTS
- 5.2 LIME IN INDUSTRIES
- 5.3 USES OF LIME
- 5.4 QUALITY
- 5.5 INTEGRATED MANAGEMENT SYSTEMS

## CHAPTER 05

## PRODUCTS AND SUSTAINABLE MODELS

## 5.1

### Our products

#### WHAT IS LIME AND ITS PROCESS?

Lime is the most versatile chemical that exists in the world due to its many applications in industry and in our daily lives.

#### USES

- › Construction
- › Soil stabilization.
- › Agriculture
- › Food
- › Iron and steel industry
- › Mining
- › Chemistry
- › Environment

## TYPES OF LIME

**1** **HYDRATED LIME**  
(Slaked lime or calcium hydroxide).  
**Construction industry.**

**2** **DOLOMITE LIME**  
(Calcium oxide and Magnesium).  
**Food and agricultural industry.**

**3** **QUICKLIME**  
(High purity calcium oxide).  
**Chemical, steel and mining industries.**

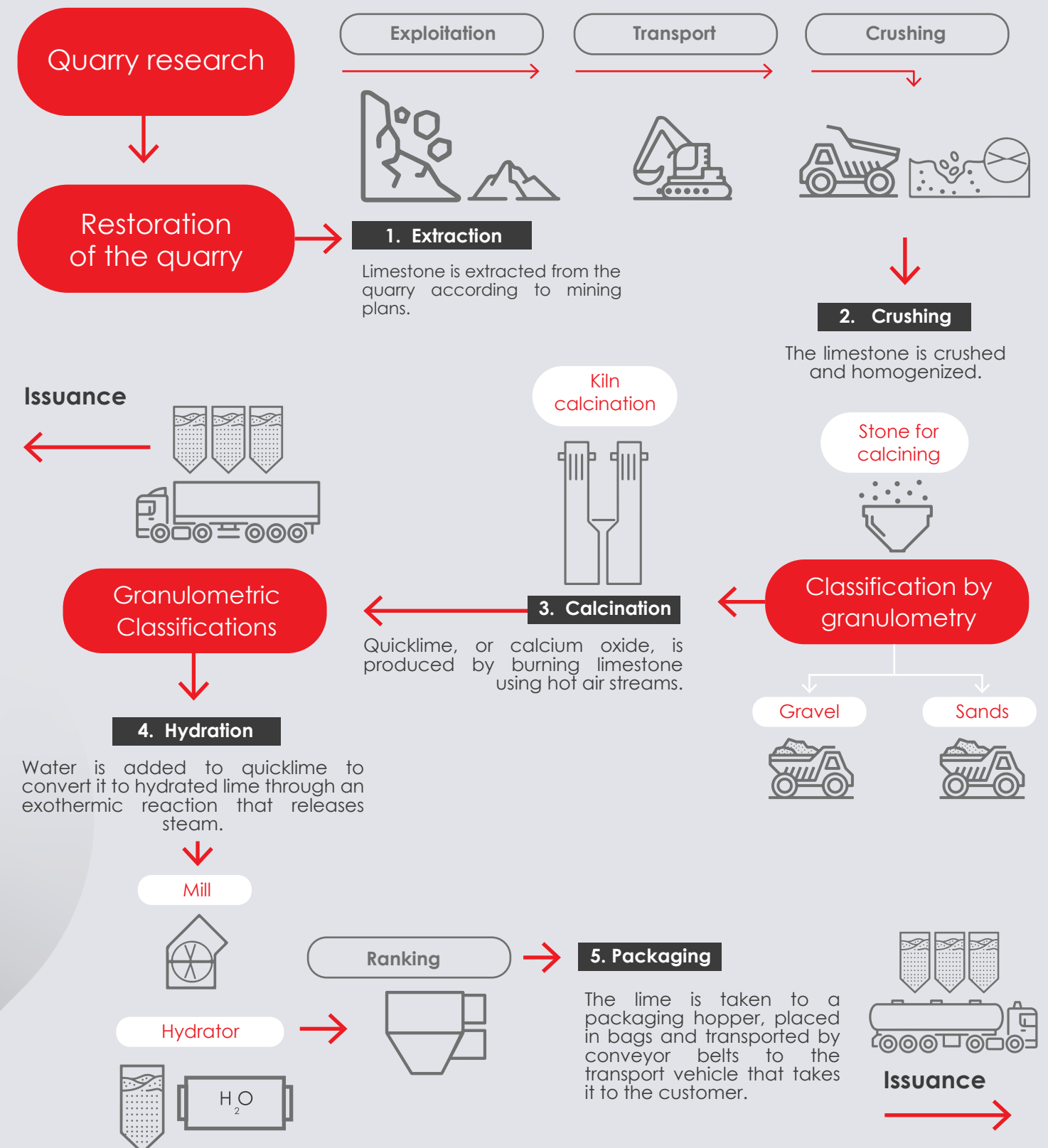
# BENEFITS OF QUALITY

Versatility in the processes.

Minimal waste generation.

Higher performance and reduced consumption compared to other limes.

WELL-MADE lime is produced like this:





5.2

## Lime in industries

**Edification:** Since ancient times, hydrated lime has been a highly durable and inexpensive building material with many technical advantages. Calidra's construction lime is used in the preparation of masonry mixes for foundations, wall construction, masonry bonding, coatings, durable and thermal finishes, paints, waterproofing and many other applications.

**Infrastructure:** In infrastructure, lime plays a critical role in soil stabilization. This chemical process involves the interaction between clay minerals present in the soil and calcium, which reduces plasticity and increases strength through pozzolanic reactions.



**Food Industry:** Lime has been a fundamental ingredient in the food industry for thousands of years. Grupo Calidra has developed several products with food certifications, including Kosher Pareve certification, to support this industry:

- Lime for nixtamal
- Lime in sugar production
- Food preservation and production with lime
- Lime in animal farms
- Lime in aquaculture

**Agricultural Industry:** Agriculture is fundamental to the country's development, and maintaining the quality of the soil for cultivation is vital. Soils are affected by acid rain, overuse of fertilizers, and premature depletion, which acidifies and impoverishes them. **The use of lime as an agricultural amendment largely reverses this damage.**

**Chemical Industry:** Lime benefits industrial processes and facilitates the creation of specialized products. In the chemical industry, it is used as a raw material in various processes:

- Glass
- Leather tanning
- Paper production
- Soap production
- Pharmaceuticals
- Rubber production

**Mining Industry:** In the mining industry, lime is fundamental. It is used for neutralization in various mineral extraction processes, providing solutions that result in environmental and process improvements.

**Steel industry:** Lime plays a critical role in the various steps of the various steps of the steelmaking process in the steel industry, being used as a flux and as a slagging agent. Calidra Group has specialized products that improve the purity and quality of steel.



5.3

## Environmental uses of lime

**Grupo Calidra** is committed to protecting the environment, taking care of the elements of nature. Lime protects the air, water and soil and is safe to use due to its low toxicity. It is a product of natural origin that helps solve problems related to environmental pollution, reducing irreversible damage.

### WATER

Lime is widely used in water treatment because of its biocidal effect, which means it can disinfect and kill bacteria and microorganisms. It also acts as a neutralizer, coagulant, clarifier and precipitant of dissolved contaminants, facilitating the stabilization and removal of heavy metals. In sludge treatment, lime dewateres the sludge and raises the pH, helping to form stable bonds with heavy metals, neutralize acids and eliminate pathogens. It also controls infectious sources, prevents decay of organic matter and prevents unpleasant odors.



### LIME APPLICATIONS IN WATER TREATMENT:

- › Water purification by removal of silica, sulfates, fluorides and heavy metals, and reduction of nutrients such as phosphates and nitrogen.
- › Municipal and industrial wastewater treatment.
- › Water treatment for thermoelectric plants and boilers.
- › Use in irrigation.
- › Neutralization of acid rain.
- › Sludge stabilization.
- › PH adjustment in lakes and ponds.
- › Filtration in rivers and streams.
- › Remineralization of desalinated water.

Learn more about using lime to treat water by watching this video:

[CLICK TO WATCH VIDEO](#)



SCAN



## SOIL

Soil is the shallowest layer of the Earth's crust and one of the most important natural resources we must care for. Lime is essential in land preparation for sanitary landfills because it prevents soil contamination, the proliferation of harmful organisms, and foul odors. Lime plays an important role in the treatment of solid waste. When mixed with waste, they become less harmful substances because lime neutralizes acid currents and adjusts the pH, reducing their aggressiveness to the environment.

### SOLID WASTE TREATMENT:

- › Waste management at municipal landfills
- › Industrial waste deposit
- › Industrial waste in mines
- › Compost production
- › Oil contaminated soil remediation
- › Sludge stabilization

Learn more about using lime to treat soil by watching this video:

[CLICK TO WATCH VIDEO](#) 



[SCAN](#)

## AIR

The combustion of combustible materials produces acid gases and particles that affect the atmosphere and the environment. The use of lime for the control of toxic gases is crucial because by raising the pH in industrial processes, it prevents the formation of such gases, thus benefiting the environment. Most of the fuels that pollute our planet are high in sulfur and nitrogen and produce greenhouse gases such as carbon monoxide and dioxide, sulfur oxides and nitrogen oxides. The presence of these elements causes serious environmental complications.

Learn more about the use of lime for gas treatment by watching this video:

[CLICK TO WATCH VIDEO](#) 



[SCAN](#)

### 5.4

## Everyday uses of lime

Lime has many uses in the home.



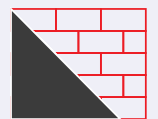
DISINFECTION  
OF FRUITS AND  
VEGETABLES



PLANT PARASITE  
ELIMINATION



ELIMINATION  
OF FOOT  
FUNGUS



WALL  
RESURFACER



ELIMINATE  
UNPLEASANT  
ODORS



COCKROACH  
POISON WITH  
LIME



WATERPROOFING



LIME VINYL PAINT

## 5.5

## Ready mixes

Mezcla Brava is focused on satisfying the needs of the construction industry, which requires materials that allow faster construction, lower costs and guaranteed quality. "Ready mixes" consist of one or more binders and controlled aggregates.

They may contain additives and/or pre-dosed ingredients that result in ready-to-use powders that require only the addition of water.

These mixes are delivered in bags or silos and are mixed on site with the specified amount of water to obtain a homogeneous mix for a specific application. The technology behind the ready-mixes makes it possible to meet the needs of designers and contractors both on site and in their construction requirements. Mezcla Brava offers technological products that ensure and guarantee the quality required for their use.

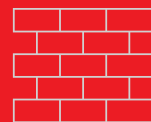
Products are available for every construction phase. The main objectives are to reduce time, improve quality, simplify logistics, achieve economic savings and reduce waste.



### PRODUCT FAMILIES



**FILL**  
Structural elements



**RAISE**  
Partitions and load-bearing walls



**COVER**  
Surfaces



**PLACE**  
Floors, tiles and other ceramic surfaces



5.6

## Quality

### MANAGEMENT SYSTEMS

Calidra México has adopted an integral management system in its strategic vision, which broadens the business outlook in different areas such as environmental care, worker health and safety, and product quality and safety.

Calidra firmly believes that management systems are indispensable tools to ensure the continuity of the company, and is committed to their implementation and maintenance in all its business units. Thanks to the leadership and commitment of its directors, Calidra currently holds several certifications that keep it at the forefront and ensure compliance with the requirements of the different markets in which it operates.

### MANAGEMENT SYSTEMS

Some benefits of implementing a management system based on international standards include:

- ▶ The ability to consistently deliver products and services that meet customer and applicable legal and regulatory requirements.
- ▶ Increased customer satisfaction.
- ▶ Ability to demonstrate conformance to specified quality management system requirements.

#### The certifications it holds are:

- ▶ ISO 9001 Certification. Quality Management System.
- ▶ ISO 14001 Certification. Environmental Management System.
- ▶ ISO 45001 Certification. Safety and health management systems.
- ▶ FSSC 22000 Certification (Food Safety System Certification) accepted by GFSI (Global Food Safety Initiative).
- ▶ ONNCCE, certified quality of products for the construction industry.
- ▶ NSF/ANSI/CAN 60 certification. Certificate of the chemical product for drinking water treatment.
- ▶ KOSHER PAREVE certification. Certification of permissible foods for the Jewish community.
- ▶ PASST Clean industry and safe business certifications.

They also have international registrations such as FDA registration and national registrations with COFEPRIS. Customer satisfaction is constantly sought by working together in the management systems and the Customer Service and Assistance Center (CASC) to resolve problems and concerns.

We have worked to reduce the time it takes to process customer complaints and to improve processes through the Integrated Management System, all in order to remain a sustainable and safe company that offers products of the highest quality.

## INTEGRATED MANAGEMENT SYSTEMS

### Calidra Southern Cone

A year ago, we set out to demonstrate our commitment to our customers. In line with this goal, we are striving to achieve Tri-standard certification at our plants in Argentina and Chile.

This certification is further evidence of Grupo Calidra's dedication to operating at the highest standards and its commitment to providing world-class products and services in terms of quality, safety, health and the environment. It also assures all our customers, suppliers, the community and other interested parties that the activities carried out by Grupo Calidra in the Southern Cone are developed in compliance with current legislation and following a methodology of continuous improvement. All this makes us a reliable company in an increasingly global market.

Thanks to the teamwork, the efficiency of our processes and the implementation of advanced technologies, we have been able to consolidate this objective and obtain the Tri-standard certification.



**CALIDRA IS TRI-STANDARD CERTIFIED  
BY TÜV RHEINLAND**





# ANNEXES





# ANNEXES

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## INTEGRITY IN THE BUSINESS

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## ALLIANCES AND MEMBERSHIPS

(GRI-2-28)

Calidra is a member of the following unions:



National Organization for Standardization and Certification of Construction and Building.



ANFACAL  
National Association of Lime Manufacturers.

SECRETARÍA DE COMUNICACIONES  
Y TRANSPORTE

SCT  
Ministry of Communications and Transportation.



Cámara Mexicana de la  
Industria de la Construcción

CMIC  
Mexican Chamber of  
Construction Industry.



ILA  
International Lime Association.



SUSTAINABILITY  
REPORT  
2023